

Sanctuary Cove resort Act 1985
Section 27
Buildings Units and Group Titles Act 1980
Building Units and Group Titles Regulations 1998

NOTICE OF AN ANNUAL GENERAL MEETING OF THE SANCTUARY COVE PRINCIPAL BODY CORPORATE 202

Notice of business to be dealt with at the
ANNUAL GENERAL MEETING of the Sanctuary
Cove Principal Body Corporate 202, to be held at
Meeting Room 1, Sanctuary Cove Body Corporate Services, Shop 1A, Building 1, Masthead Way,
Sanctuary Cove, QLD, 4212 on
Monday 09 December 2024 at 10:00 AM

A proxy form and a voting paper have been included to give you the opportunity to be represented at the meeting. Please read the attached General Instructions, to ensure that all documents are completed correctly as failure to do so may jeopardise your entitlement to vote.

INDEX OF DOCUMENTS

- 1. NOTICE AND AGENDA OF MEETING
- 2. ELECTION OF EXECUTIVE COMMITTEE
- 3. FINANCIAL STATEMENTS WITH AUDIT REPORT & EXPENDITURE REPORT
- 4. INSTRUCTIONS FOR VOTING
- 5. VOTING PAPER
- 6. CORPORATE NOMINEE / PROXY FORM

The following agenda sets out the substance of the motions to be considered at the meeting. The full text of each motion is set out in the accompanying Voting Paper. An explanatory note by the owner proposing a motion may accompany the agenda.

Sanctuary Cove Body Corporate Services Pty Ltd, for the Secretary

Reply To PO Box 15, Sanctuary Cove QLD, 4212

Sanctuary Cove resort Act 1985 Section 27

Buildings Units and Group Titles Act 1980 Building Units and Group Titles Regulations 1998

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Sanctuary Cove, QLD, 4212 on
Monday 09 December 2024 at 10:00 AM

We look forward to seeing you at the meeting. However, if you are unable to attend, please assist the Body Corporate by completing the attached voting paper, or by completing the proxy form and returning it back to the Secretary of the Principal Body Corporate.

To avoid delaying commencement of the meeting, it would be appreciated if proxies and voting papers could be received by this office at least 24 hours prior to the meeting. However, proxies and voting papers will be accepted prior to the commencement of the meeting.

AGENDA

- A. Attendance record including admittance of proxies and voting papers
- B. Quorum
- C. Financial status of RBC's
- D. Recording of the meeting
- E. Appointment of Chairperson for the Meeting
- F. Motions
- 1. Financial Statements Year Ending 31 October 2024
- 2. No Appointment of Auditor
- 3. Appointment of Auditor
- 4. Strata Residential Property Insurance
- 5. Public Liability Insurance

G Election of Chairperson of the body Corporate (SCRA Section 85)

As one (1) valid nomination has been received for the position of PBC Chairperson, Mr Stuart Shakespeare will be duly appointed to this position at the AGM.

H. Election of the Secretary and Treasurer of the body Corporate (SCRA Section 85)

As there was one (1) valid nomination for the position of Secretary, Mrs Cheryl McBride will be duly appointed to this position at the AGM. As there was only one (1) valid nomination for the position of Treasurer, Mr Paul Kernaghan will be duly appointed to this position at the AGM.

I. Election of Ordinary Members of the Executive Committee (SCRA Section 85)

Position	Name	
Chairperson	Mr Stuart Shakespeare	
Secretary	Mr Brian Earp	
Treasurer	Mr Paul Kernaghan	
Ordinary Member	Mr Andrew Brown	
	Mr Nick Eisenhut	
	Mrs Simone Hoyle	
	Mrs Cheryl McBride	

The Following valid nominations have been received for the position of Ordinary Member of the Executive Committee (Sch 3, Section 3 SCRA)

- 1. Mr Andrew Brown
- 2. Mr Brian Earp
- 3. Mrs Simone Hoyle
- 4. Ms Dianne Taylor
- 5. Mr Mark Winfield

A secret ballot will be held to appoint four (4) Ordinary Members to the Executive Committee from the five (5) nominations received.

J. Appointment of PBC Member's Nominee

The SCPBC is a member of the SCPTBC and must nominate a SCPBC member to be the SCPBC Member's Nominee to the SCPTBC. The SCPBC nominee will also be a member of the SCPTBC EC. Nominations will be called from the floor of the meeting on finalisation of members of the PBC Executive Committee.

IMPORTANT NOTE

Please return **all** completed voting papers, proxy forms, company nominee forms to the **Secretary before 09 Dec 2024** in the reply-paid envelope enclosed with this notice to Sanctuary Cove Body Corporate Services Pty Ltd, PO Box 15, Sanctuary Cove QLD 4212 or email pbc@scove.com.au

GENERAL INSTRUCTIONS ANNUAL GENERAL MEETING NOTICE

INTERPRETATIONS

Section 39 of the Sanctuary Cove Resort Act 1985 sets out the following interpretations for:

VOTING RIGHTS Any powers of voting conferred by or under this part may be exercised:

- (a) in the case of a proprietor who is an infant-by the proprietor's guardian;
- (b) in the case of a proprietor who is for any reason unable to control the proprietor's property by the person who for the time being is authorised by law to control that property:
- (c) in the case of a proprietor which is a body corporate-by the person nominated pursuant to section 38 by that body corporate.

Part 3, Section 22 of the Sanctuary Cove Resort Act 1985, sets out the following interpretation for:

SPECIAL RESOLUTION

'Special Resolution' means a resolution, which is:

(a) passed at a duly convened general meeting of the principal body corporate by the members whose lots (whether initial lots, secondary lots, group title lots or building unit lots) have an aggregate lot entitlement of not less than 75% of the aggregate of all lot entitlements recorded in the principal body corporate roll.

Part 3, Division 2B, 47D of the Sanctuary Cove Resort Act 1985, sets out the following for proxies for General meetings of the Principal Body Corporate:

APPOINTMENT OF PROXY

- (a) must be in approved form; and
- (b) must be in the English language; and
- (c) cannot be irrevocable; and
- (d) cannot be transferred by the holder of the proxy to a third person; and
- (e) lapses at the end of the principal body corporate's financial year or at the end of a shorter period stated in the proxy; and
- (f) may be given by any person who has the right to vote at a general meeting; and
- (g) subject to the limitations contained in this division, may be given to any individual; and
- (h) must appoint a named individual.

VOTING PAPER

Annual General Meeting for the Sanctuary Cove Principal Body Corporate GTP 202

Meeting Room 1, Sanctuary Cove Body Corporate Services, Shop 1A, Building 1, Masthead Way, Sanctuary Cove, QLD, 4212 **Location of meeting:**

Monday 09 December 2024 at 10:00 AM Date and time of meeting:

Instructions

If you want to vote using this voting paper, then circle or tick either YES, NO or ABSTAIN opposite each motion you wish to vote on. You may vote for as few or as many motions as you wish. It is not necessary to vote on all motions.

After signing the completed voting paper, forward it promptly to the Secretary at the address shown at the end of the agenda. You may also vote online using the secure link emailed to your email address.

MOTIONS

1	Financial Statements Year Ending 31 October 2024 (Agend 1)	a Item	Ordinary Resolution
Submitted	by Chairperson		
THAT the	·	orporate:	Yes 🗖
	that the body corporate is a non-reporting entity and that to wledge and belief of the Members of the body corporate so in the current financial year;		No 🗆
the year of Administra with the St	es and adopts the audited Statements of Income and Expendending 31 October 2024 showing a deficit of \$187,733.2 tion Fund and a surplus of \$423,555.85 in the Sinking Fund, atement of Assets and Liabilities as of 31 October 2024 show (accumulated funds) of \$7,368,683.95.	4 in the together	Abstain \square
\$618,370.8	Administrative Fund Balance year ending 31 October 37 given the carried forward balance of \$806,104.11 from the PBC Sinking Fund Balance year ending 31 October 3.08.	previous	

2 No Appointment of Auditor (Agenda Item 2)	Special Resolution
Statutory Motion Submitted by Chairperson	
THAT pursuant to Section 27(5) of the Sanctuary Cove Resort Act 1985, and in accordance with the provisions of Part 2 of the Second Schedule Sections 1(5A), 1(5B) and 1(5C) of the Building Units and Group Titles Act 1980 the accounts of the body corporate relating to the financial year ending 30 October 2025 not be audited. Please note: If you want the accounts to be audited, vote NO.	Yes No Abstain
3 Appointment of Auditor (Agenda Item 3)	Ordinary Resolution
Statutory Motion Submitted by Chairperson	
THAT pursuant to Section 27(5) of the Sanctuary Cove Resort Act 1985 and Part 2 of the Second Schedule Section 1(5) (ba) of the Building Units and Group Titles Act1980, auditors PKF Chartered Accountants to conduct the audit of the body corporate financial records for the financial year ending 31 October 2025 at a cost of \$4,917 inc GST.	Yes No
Note: Price has increased \$11.00 from last year.	Abstain

Statutory Motion Submitted by Chairperson

THAT the PBC accepts the renewal invitation from CHU Underwriting Agency for strata residential insurance (excluding flood cover) at a total cost of \$267,545 (including GST, stamp duty and administration fee) and approve payment in full, with the premium of \$80,263.50 Inc. GST being apportioned to the PTBC and the balance being \$187,281.50 Inc GST payable by the PBC.

Yes 🗖
No 🗆
Abstain \square

Period of Cover: 31/12/2024 to 31/12/2025

Community Property \$139,774,265
Community Income \$20,966,139
Common Area Contents \$1,397,743
Machinery Breakdown sum Insured \$250,000
Loss of Rent / Temporary Accommodation/Community Income/Storage \$3,144,920

Catastrophe Insurance \$19,016,906

Deductibles: Community Property \$10,000 Machinery Breakdown \$1,000

Premium: \$267,545 Flood Cover excluded. Machinery Breakdown was included in a separate policy previously, this is now consolidated. Public Liability, Fidelity Guarantee, Office Bearers Legal Liability and Government audit and legal expenses now covered under the individual Public liability policies.

Insurance report note: Successful renewal negotiation secured a rate reduction for the coming year via existing insurer CHU.

5	Public Liability Insurance (Agenda Item 5)	Ordinary Resolution
Statutory	Motion Submitted by Chairperson	
Public Lial and admi \$12,595.0 the PTBC, payable b	PBC accepts the renewal invitation from CHU Underwriting Agency for bility insurance at a total cost of \$25,785.00 (including GST, stamp duty nistration fee) and approve payment in full, with the premium of 0 (inc GST, stamp duty and administration fee) being apportioned to no portion being apportioned to the RBC's, and the balance being y the PBC \$13,190.00 Inc GST.	Yes No Abstain
Liability to Voluntary Government Fidelity Go Office Bea	o others to a limit of \$50,000,000	
GTP: 202	Lot Number: Unit Number: where that this voting paper, completed by me/us be recorded as my/our	
•	ns set out above.	
	TANT – If the property is owned in joint names, all Oving Paper.	vners must sign
Name of v	voter:	
Signature	of voter: Date:	

ATTACHMENTS

- 1. Financial Statements
- 2024-2025 Renewal Report Sanctuary Cove Principal Body Corporate GTP 202 Sanctuary
 Cove Primary Throughfare Body Corporate GTP201
- 3. PBC EC CANDIDATE CVs
- 4. Resume Andrew Brown
- 5. Brian Earp CV
- 6. Simone Hoyle One Page CV Summary Nov 2024
- 7. Dianne Taylor Body Corporate EC
- 8. Mark Winfield Bio brief for PBC
- 9. Ballot paper for election of OM
- 10. Ballot Envelope Instructions
- 11. Proxy form for Body Corporate Meetings
- 12. Form 7 Company Nominee Fillable

SANCTUARY COVE PRINCIPAL BODY CORPORATE (Sanctuary Cove Principal G.T.P. 202) FOR THE YEAR ENDED 31 OCTOBER 2024 FINANCIAL STATEMENTS

SANCTUARY COVE PRINCIPAL BODY CORPORATE

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 OCTOBER 2024

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BALANCE SHEET

AS AT 31 OCTOBER 2024

	7.67.1 01 0010021.12021		
		ACTUAL	ACTUAL
		31/10/2024	31/10/2023
OWNERS FUNDS			
Administrative Fund		618,370.87	806,104.11
Sinking Fund		6,750,313.08	6,326,756.23
-			-
TOTAL		\$ 7,368,683.95	\$ 7,132,860.34
THESE FUNDS ARE REPRESENTED BY			
CURRENT ASSETS			
Cash At Bank		27,182.27	62,488.89
Pbc Bond A/C Deposits		436,500.00	416,750.00
Mbl Pbc Fix Term 1		500,000.00	0.00
Mbl Pbc Fix Term 2		1,000,000.00	1,000,000.00
Mbl Pbc Fix Term 3		0.00	1,000,000.00
Mbl Pbc Fix Term 5		0.00	500,000.00
Mbl Pbc Fix Term 8		0.00	500,000.00
Mbl Pbc Fix Term 9		0.00	500,000.00
Boq Pbc Fix Term 1		3,500,000.00	3,500,000.00
Boq Pbc Fix Term 2		1,000,000.00	0.00
Boq Pbc Fix Term 3		500,000.00	0.00
Boq Pbc Fix Term 4		1,000,000.00	0.00
Sccsl - 50% Shareholding		5,500.00	5,500.00
Macquarie At Call		1,163,057.43	1,265,426.20
Boq At Call Pbc		966.04	966.04
Levies Billed Not Due		3,828,227.08	3,296,421.52
Prepayments		60.00	60.00
Other Arrears		2,376.00	4,876.50
Utility Arrears		240,898.08	352,209.28
Secondary Debtors		5,154.72	33,228.72
Inventory Ftth		69,909.01	0.00
Accruals Receivables		108,641.39	206,153.99
Prepayments		1,728,228.18	1,673,987.85
TOTAL CURRENT ASSETS		15,116,700.20	14,318,068.99
NON-CURRENT ASSETS			

0.00

0.00

TOTAL NON-CURRENT ASSETS



BALANCE SHEET

AS AT 31 OCTOBER 2024

NET ASSETS	\$ 7,368,683.9 5	\$ 7,132,860.34
TOTAL LIABILITIES	7,748,016.25	7,185,208.65
Other Payments In Advance	60.00	60.00
Prepayments	54.57	54.55
Levies Billed Not Due	3,480,206.43	2,996,746.84
Accruals	404,946.23	1,044,452.26
Creditors	3,174,574.94	2,447,276.16
Ftth Liability	121,654.02	164,254.02
Arc Bond Liability	436,500.00	416,750.00
Revenue Received In Advance	3,600.00	4,254.54
Provision - Income Tax	19,059.21	88,381.77
Gst Clearing Account	107,360.85	22,978.51
CURRENT LIABILITIES		
TOTAL ASSETS	15,116,700.20	14,318,068.99
	31/10/2024	31/10/2023
	ACTUAL	ACTUAL



Debt Collection Costs

Sanctuary Cove Principal G.T.P. 202

STATEMENT OF INCOME AND EXPENDITURE

ACTUAL

BUDGET

FOR THE PERIOD 01 NOVEMBER 2023 TO 31 OCTOBER 2024

	7101071	DODOLI	71010712
	01/11/23-31/10/24	01/11/23-31/10/24	01/11/22-31/10/23
ADMINISTRATIVE FUND			
INCOME - ADMINISTRATIVE FUND			
Administrative Fund Levy	9,642,344.20	9,642,357.00	8,657,062.40
Mutual Revenue - Certificates	245.04	0.00	534.67
Mutual Revenue - Debt Recovery	20,907.48	0.00	27,665.94
Mutual Revenue - Lot Mows	49,320.66	53,165.00	47,614.42
Mutual Revenue - Other	0.00	0.00	120,000.00
Mutual Revenue - Water Potable	1,379,286.65	1,458,942.93	1,527,872.25
Mutual Revenue - Water Waste	1,067,332.20	1,100,606.07	1,159,670.56
Mutual Revenue - Ftth	22,725.74	19,583.00	50,270.66
Non-Mutual Rev-Arc Application	73,919.94	150,000.00	77,322.61
Non-Mutual Rev - Certificates	6,609.96	0.00	7,373.89
Non-Mutual Rev - Electricity	26,169.88	20,000.00	23,351.55
Non-Mutual Revenue - Ftth	85,800.00	10,000.00	82,344.00
Non-Mut Rev-Interest Received	268,952.16	0.00	0.00
TOTAL ADMIN. FUND INCOME	12,643,613.91	12,454,654.00	11,781,082.95
EXPENDITURE - ADMIN. FUND			
Accounting - Audit	4,258.43	4,095.00	4,100.50
Accounting - Tax Services	240.00	220.00	220.00
Admin - Bank Charges	5,155.71	10,013.00	6,167.09
Admin - Software Licence Costs	36,033.47	33,278.00	27,596.96
Admin - Meetings	586.82	720.00	939.03
Admin - It Maintenance Fees	29,085.72	32,329.00	28,982.39
Admin - Postage	35,181.30	36,653.00	35,949.12
Admin - Print/Copy Costs	8,215.15	12,000.00	6,659.95
Admin - Other	1,267.00	0.00	0.00
Arc Related Costs	55,926.37	150,000.00	59,015.22
Ptbc Levy Cost	1,069,600.00	1,069,600.00	1,046,181.80
Management Fees	1,355,158.62	1,320,367.00	1,317,777.79
Security Services Fees	3,500,541.17	3,500,541.00	3,250,619.39
Admin - Filing Fees	(385.66)	1,000.00	798.65
Network Manager Service Fees	397,973.24	359,150.00	388,262.15
Consultant Services	49,630.50	30,000.00	43,919.72
Legal Services	60,694.46	150,000.00	60,006.10
Cleaning	16,155.28	20,000.00	17,354.73

490.91

0.00

ACTUAL

327.27



STATEMENT OF INCOME AND EXPENDITURE

FOR THE PERIOD 01 NOVEMBER 2023 TO 31 OCTOBER 2024

	ACTUAL	BUDGET	ACTUAL
	01/11/23-31/10/24	01/11/23-31/10/24	01/11/22-31/10/23
Electrical - Contract	111,542.41	125,893.00	92,330.20
Electrical-Materials/Machinery	35,253.36	40,000.00	43,068.95
Fire Protection-Audit/Inspect	12,540.00	14,255.00	13,665.00
Gross Pollutant Trap - Mtce	12,450.60	18,728.00	13,782.43
Grounds & Garden - Contract	841,749.80	931,088.00	815,852.96
Grounds & Garden - Other	45,784.79	50,000.00	56,898.32
Grounds & Garden - Mulching	23,375.00	25,000.00	57,878.41
Grounds & Garden - Tree Mgmt	101,268.77	25,000.00	82,711.67
Hire & Rental	94,999.96	95,000.00	41,774.17
Insurance - Brokerage	13,001.18	12,712.00	11,293.95
Insurance - Excess	18,478.12	5,000.00	0.00
Insurance- Premium	177,616.41	201,794.00	174,509.09
Income Tax Expense	98,283.56	0.00	0.00
Irrigation - Contract	91,997.00	112,273.00	157,454.30
Irrigation -Material/Machinery	34,601.79	37,500.00	29,406.57
Irrigation - Golf Lakes Mtce	56,149.44	10,000.00	56,149.44
Irrigation - A Class Water	32,933.91	137,970.00	18,473.66
Oncharged - Debt Recovery	20,997.48	0.00	27,665.95
Oncharged - Lot Mows	29,343.18	31,987.00	28,586.00
Pest Control	1,425.00	10,669.00	3,130.00
Plumbing - Contract	122,931.26	137,433.00	104,918.04
Plumbing - Materials/Machinery	94,298.57	125,000.00	139,387.34
Motor Vehicle/Buggy Expenses	6,582.68	15,000.00	7,801.00
Repairs & Maintenance	21,561.99	35,000.00	22,936.43
Rep & Mtce - Harbour	15,170.00	20,000.00	17,614.00
Rep & Mtce - Cctv	387.10	5,000.00	103.00
Roads	31,639.67	45,000.00	41,422.50
Road Sanding	0.00	30,000.00	15,211.00
Road Sweeping	70,820.60	65,804.00	59,073.24
Signage	2,699.47	4,000.00	6,326.57
Waste Removal - Contract	863,157.19	857,678.00	838,107.02
Waste Removal - Other	6,133.09	30,000.00	16,688.00
Land Holding - Land Tax	64,729.76	56,734.00	18,772.32
Land Holding - Rates	15,183.27	14,502.00	14,828.18
Utilities - Electricty / Gas	171,365.57	152,153.00	151,265.30
Utilities - Water	392,428.36	85,000.00	656,774.18
Utilities - Water Oncharged	2,446,618.85	2,559,549.00	2,687,542.81
Water Billing	11,624.69	11,220.00	11,581.82



STATEMENT OF INCOME AND EXPENDITURE

FOR THE PERIOD 01 NOVEMBER 2023 TO 31 OCTOBER 2024

		ACTUAL	BUDGET	ACTUAL
	C	01/11/23-31/10/24	01/11/23-31/10/24	01/11/22-31/10/23
Water Meter Reads		14,516.86	20,000.00	14,286.01
Workers Compensation		61.56	194.00	182.68
TOTAL ADMIN. EXPENDITURE		12,831,347.15	12,884,102.00	12,844,494.01
SURPLUS / DEFICIT	\$	(187,733.24)	\$ (429,448.00)	\$ (1,063,411.06)
Opening Admin. Balance		806,104.11	806,104.11	1,869,515.17
ADMINISTRATIVE FUND BALANCE	\$	618,370.87	\$ 376,656.11	\$ 806,104.11



STATEMENT OF INCOME AND EXPENDITURE

BUDGET

ACTUAL

ACTUAL

FOR THE PERIOD 01 NOVEMBER 2023 TO 31 OCTOBER 2024

	01/11/23-31/10/24	01/11/23-31/10/24	01/11/22-31/10/23
SINKING FUND			
INCOME - SINKING FUND			
Sinking Fund Levies	2,344,643.16	2,344,669.68	2,276,363.52
Interest Earned	93,209.08	67,858.00	301,070.50
TOTAL SINKING FUND INCOME	2,437,852.24	2,412,527.68	2,577,434.02
EXPENDITURE - SINKING FUND			
S/Fund Income Tax Expense	25,351.08	0.00	96,773.38
Consultant S/Fund Reports	18,900.00	30,000.00	875.00
Bridges	2,250.00	0.00	2,475.00
Electrical Lights	387,506.07	200,000.00	267,250.41
Facilities Equipment	0.00	1,460.00	0.00
Fences/Gates	0.00	0.00	9,204.50
Ftth	0.00	40,000.00	0.00
Hydraulic/Electrical Supplies	6,730.39	0.00	10,430.23
Harbour	22,187.90	0.00	3,232.90
Irrigation Control	123,999.18	0.00	2,454,413.06
Irrigation Mains	0.00	0.00	(315.00)
Irrigation Valves	0.00	31,791.00	0.00
Landscape	388,837.60	73,920.00	175,118.23
Pathways	0.00	240,000.00	55,874.00
Pumps	67,495.63	60,000.00	0.00
Roads	208,658.74	0.00	161,359.00
Roadways-Kerbs & Gutters	657,058.50	750,000.00	1,105,272.00
Security System	(26,464.13)	445,068.00	264,798.06
Stormwater Point	23,040.00	0.00	68,805.16
Switchboard Meter	50,897.00	67,943.00	0.00
Vehicles	2,160.00	0.00	54,749.80
Walls Fences	6,980.00	0.00	630.00
Water Lines	(24,316.64)	0.00	359,501.96
Water Pipelines	3,170.60	0.00	0.00
Water Point	69,853.47	250,000.00	49,605.47
TOTAL SINK. FUND EXPENDITURE	2,014,295.39	2,190,182.00	5,140,053.16
SURPLUS / DEFICIT	\$ 423,556.85	\$ 222,345.68	\$ (2,562,619.14)
Opening Sinking Fund Balance	6,326,756.23	6,326,756.23	8,889,375.37
SINKING FUND BALANCE	\$ 6,750,313.08	\$ 6,549,101.91	\$ 6,326,756.23

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 OCTOBER 2024

1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Reporting Basis and Conventions

Sanctuary Cove Principal G.T.P 202 ("The Body Corporate") is not classified as a reporting entity. As such, the financial statements have been prepared as "Special Purpose Financial Statements" to ensure compliance with the *Sanctuary Cove Resort Act* 1985.

No Accounting Standards have mandatory applicability and consequently none have been adopted, except as stated within these accounts.

The financial statements have been prepared on an accruals basis and are based on historical costs unless otherwise stated in the notes.

Accounting Policies

The significant accounting policies adopted are stated in order to assist in the general understanding of the Financial Statements. These policies have been consistently applied except as otherwise indicated.

Mutual Revenue - Water

This entity collects and on pays water charges to Sanctuary Cove Primary Thoroughfare Body Corporate. Water expenses of \$2,446,618.85 (2023: \$2,687,543) and water revenue of \$2,446,618.85 (2023: \$2,687,543) are included in the Financial Statements but have a nil net effect on the Financial Statements. Revenue and expense for water and water charges recovered is accounted for on receipt or issue of invoices and no adjustment is made for the accounting period to which it applies.

PBC Bond Account Deposits / ARC Bond Liability

Bond monies received in accordance with current Development Control By Laws are maintained in a separate bank account. The account is a non interest bearing account with the exception of a limited period between 2004 and 2009 where interest was earned. The policy and procedure for treatment of unclaimed bond refunds will apply to this amount.

Taxation

The liability method of tax effect accounting has been adopted.

Income tax is payable by the Body Corporate on income received which is non mutual income of the Body Corporate such as interest received, and rental of common property.

Income tax expense is calculated at the rate of 30% on taxable income. The total income tax expense for the year recognised in the Administrative Fund and Sinking Fund was \$123,634.64 (2023: \$96,773.38).

Provision for income tax payable of \$19,059.21 (2023: \$88,381.77) has been recognised in the attached financial statements for tax payable by the Body Corporate.

GST

Revenue, expenses and assets are recognised net of the amount of GST. GST is accounted for on receipt or issue of invoices and no adjustment is made for the accounting period to which it applies. The net amount of GST recoverable from, or payable to, the ATO is included in Payables in the balance sheet.

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 OCTOBER 2024

1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

Levies Billed Not Due

Levies Billed Not Due (if any) in the asset section of the Balance Sheet represents the total gross amount of levies invoiced (including GST) to members as at balance date which are not actually due until after the year end.

In the liability section of the Balance Sheet, the GST component of these invoices is recorded to the GST Clearing Account with the remaining net amount being recorded to a corresponding liability account, Levies Billed Not Due.

These amounts are recorded because the body corporate uses the GST accruals method which requires recognition of GST when invoices are issued by the body corporate.

Levies in Arrears / Other Arrears / Utility Arrears

The item shown as Levies in Arrears (if any) in the Asset section of the Balance Sheet represents the gross value of all levies in arrears as at year end.

Other Arrears (if any) are amounts charged to members for late payment penalties and/or external debt recovery expenses (e.g. legal fees) that have not been received at year end.

Utility Arrears (if any) are amounts charged to members for the late payment of utility invoices.

Levies in Advance

The item shown in Levies in Advance (if any) in the liabilities section of the Balance Sheet represents the gross value of levies which have been received in advance of their due date.

Other Payments in Advance

The item shown as Other Payments in Advance (if any) in the liabilities section of the Balance Sheet represents the gross value of levies which have been received in advance of their due date.

PTBC Levy Cost

The PTBC Levy represents the annual amount paid by all members to the PTBC, net of any refund of surplus, to provide for the overall management of the Sanctuary Cove Primary Thoroughfare. It is organised as a not for profit organisation for the purpose of preserving the common property of the body corporate.

The amount is levied to the members based on the annual budget of the PTBC as determined by the Executive Committee and approved by the Committee Members.

Comparative Information

Where the presentation or classification of non material items in the financial report has been amended from one year to the next, comparative amounts have been represented or reclassified to ensure comparability with the current reporting period.

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 OCTOBER 2024

2 ORGANISATION

The Sanctuary Cove Principal Body Corporate's main function is to provide for the maintenance and upkeep of the Secondary Thoroughfare and the common property in the residential zone. It is via the Secondary Thoroughfare that Sanctuary Cove residents have access to the Sanctuary Cove Primary Thoroughfare and other areas of the Resort. The Body Corporate, which operates according to the legislative stipulations of the Sanctuary Cove Resort Act 1985, began its operation on 11 June 1987.

The Sanctuary Cove Principal Body Corporate consists of 1,823 lot entitlements.

3 MEMBER'S LEVIES

The average quarterly levy per lot entitlement including GST, was \$1,808.25 (2023: \$1,649.31), of which \$1,322.32 excluding GST (2023: \$1,187.20) per lot entitlement was allocated to the Administrative Fund and \$321.54 excluding GST (2023: \$312.17) per lot entitlement to the Sinking Fund.

The annual budget and levies on proprietors are determined at the PBC Annual General Meeting and are approved by Committee Members. The surplus/deficit of funds in the Administrative Fund at the end of the operating year will reflect a decrease/increase in levies in subsequent years. Sinking Fund amounts are carried forward as a provision for future replacement and upgrade of asset infrastructure.

4 SINKING FUND

The Sanctuary Cove Principal Body Corporate is responsible for replacement/renewal of its common infrastructure assets from time to time, based on a review of the condition and suitability of the common infrastructure assets.

The Sanctuary Cove Principal Body Corporate also undertakes from time to time the introduction of new common infrastructure assets to support the growing nature of Sanctuary Cove Resort.

5 MANAGEMENT FEES

Management Fees and Security Services Fees recognised in the Administration Fund Income Statement include a net cost recovery of \$34,791.79 (2023: \$137,136). In accordance with the Administration and Management agreement, Sanctuary Cove Community Services Ltd and Sanctuary Cove Security Services Pty Ltd shall credit/invoice any surplus/shortfall in their financial statements to each stakeholders in pro rata proportion as a recovery of costs/return of fees.

Any adjustment that is required upon completion of the 2024 audit of Sanctuary Cove Community Services Ltd & its Controlled Entities will be made in the year ended 31 October 2024.

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 OCTOBER 2024

PREPAYMENTS	NOTE			
			2024	2023
			\$	\$
PTBC Levy Cost			311,218	267,400
Security Services Fee			956,653	961,956
Management Fees			388,990	366,866
		7	1,656,862	1,596,222
Insurance Premium			29,713	44,766
Other prepaid expenses			7,344	-
Admin - Software Licence Costs			34,310	33,000
Total Prepayments			1,728,228	1,673,988

7 PREPAYMENTS/CREDITORS

6

Creditors balance as at 31 October 2024 includes the GST inclusive value for the prepayment expense of the 2024 PTBC Levy, Management and Security Fees of \$1,822,547.81 (2023: \$1,755,844). The GST exclusive amount of \$1,656,861.65 (2023: \$1,596,222) was recognised as a prepayment in Current Assets offsetting the amount recognised in Creditors. No adjustments were necessary or recognised.

8 ACCRUALS RECEIVABLES

	2024	2023
Administration Fund	\$	\$
Waste Rebate	36,362	31,544
Opticomm Connection Rebate	7,160	6,992
Other Accrued Revenue	9,460	43,258
Sinking Fund	\$	\$
Accrued Bank Interest	55,660	124,360
Total	108,641	206,154

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 OCTOBER 2024

9 ACCRUALS

ACCRUALS	2024	2023
Administration Fund	\$	\$
Accounting - Audit	3,617	3,244
Accounting - Tax Services	240	220
Admin - IT Maintenance Fees	396	-
Admin - Postage & Print/Copy Costs	3,657	6,347
Admin - Software Licence Costs	6,313	12,711
ARC Related Costs	8,580	-
Cleaning	1,197	-
Consultancy & Legals	20,587	8,540
Electrical - Contract & Materials/Machinery	5,576	2,808
Fire Protection - Audit/Inspect	12,540	11,560
Grounds & Garden	6,326	1,323
Hire & Rental	25,000	-
Insurance - Brokerage	10,112	-
Irrigation - Maintenance & Materials/Machinery	8,667	9,585
Land Holding - Land Tax	22,669	18,911
Management Fees	34,792	27,577
Motor vehicle/Buggy expenses	106	1,600
Network Manager Service Fees	26,638	-
Oncharged - Lot Mows	2,170	-
Plumbing - Contract & Materials/Machinery	3,628	6,627
Repairs & Maintenance	1,905	-
Roads	-	420
Road Sweeping	5,893	4,923
Utilities - Electricity/Gas	35,245	38,508
Utilities - Water Oncharged & Water	-	757,667
Waste Removal - Contract & Other	85,022	75,215
Total Administration Fund	330,875	987,786
Sinking Fund		
Bridges	2,250	-
Consultant S/Fund Reports	18,900	-
Irrigation Control	2,624	41,572
Roads	-	15,095
Switchboard Meter	50,297	-
Total Sinking Fund	74,071	56,667
Total	404,946	1,044,453

10 CONTINGENT LIABILITIES

In the role of a body corporate, it is expected that from time to time legal disputes arise from various issues. The body Corporate believes that it is highly unlikely any material obligations currently exist as a result of any such disputes.

DECLARATION BY THE BODY CORPORATE TREASURER TO THE MEMBERS SANCTUARY COVE PRINCIPAL G.T.P 202

Sanctuary Cove Principal G.T.P 202 ("The Body Corporate") is not classified as a reporting entity. As such, the financial statements have been prepared as "Special Purpose Financial Statements" to ensure compliance with the *Sanctuary Cove Resort Act 1985*.

The Body Corporate Treasurer of the Sanctuary Cove Principal Body Corporate declares that:-

- (a) the financial statements and notes as set out on pages 3 to 13 are in accordance with the *Sanctuary Cove Resort Act 1985* and give a true and fair view of the body corporate financial position as at 31 October 2024 and of its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements.
- (b) there are reasonable grounds to believe that the body corporate will be able to pay its debts as and when they become due and payable.

Dated at Sanctuary Cove this 22nd day of November 2024.

for and on behalf of Sanctuary Cove Principal Body Corporate by:-

Paul Kernaghan

Body Corporate Treasurer



PKF (Gold Coast) Pty Ltd

ABN 93 137 531 250

PO BOX 588 Surfers Paradise Queensland 4217 Australia

Level 6, RSL Centre 9 Beach Road Surfers Paradise Queensland 4217 Australia

Tel: +61 7 5553 1000 Fax: +61 7 5553 1001

Email: pkfgoldcoast.reception@pkf.com.au

Website: www.pkf.com.au

SANCTUARY COVE PRINCIPAL GTP 202 INDEPENDENT AUDIT REPORT

Opinion

We have audited the balance sheet and the statements of income and expenditure of Sanctuary Cove Principal GTP 202 ("the Body Corporate") for the year ended 31 October 2024, and notes to the financial statements, including a summary of significant accounting policies (together "the financial statement").

In our opinion, the accompanying financial statement gives a true and fair view, in all material respects, the financial position of the Body Corporate and its financial performance for the year ended 31 October 2024 in accordance with the *Sanctuary Cove Resort Act 1985*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in *Auditor's Responsibility for the Audit of the Financial Statement* section of our report. We are independent of the Body Corporate in accordance with the ethical requirements of the Accounting Professional and Ethical Standard's Board APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial statement in Australia, and we have fulfilled our ethical requirements in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to accompanying notes to the financial statement, which describes the basis of accounting. The financial statement has been prepared for the purpose of fulfilling the financial reporting responsibilities of those charged with governance and the requirements of the *Sanctuary Cove Resort Act 1985*. As a result, the financial statement may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Other Matters

The annual budget reported in the financial statement is unaudited.



Independence

We are independent of the Body Corporate in accordance with the ethical requirements of the Accounting Professional and Ethical Standard's Board APES 110 Code of Ethics for Professional Accountants (including Independence Standards) (the Code) that are relevant to our audit of the financial statement in Australia. We have also fulfilled our ethical requirements in accordance with the Code.

Responsibilities of Management and Those Charged with Governance for the Financial Statement

Management is responsible for the preparation and fair presentation of the financial statement in accordance with Australian Accounting Standards relevant to preparing such a financial statement, and for such internal control as management determines is necessary to enable the preparation of a financial statement that is free from material misstatement, whether due to fraud or error.

In preparing the financial statement, management is responsible for assessing the Body Corporate's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless management neither intends to liquidate the Body Corporate or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Body Corporate's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statement

Our objectives are to obtain reasonable assurance about whether the financial statement as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statement.

Our audit does not include providing an opinion on whether the Sinking Fund levies for the year ended 31 October 2024 are reasonably based to meet future commitments.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the financial statement, whether due to
fraud or error, design and perform audit procedures responsive to those risks, and obtain audit
evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not
detecting a material misstatement resulting from fraud is higher than for one resulting from error,
as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override
of internal control.



- Obtain an understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for the purpose of expressing an
 opinion on the effectiveness of the Body Corporate's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Body Corporate's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statement or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statement, including the disclosures, and whether the financial statement represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

PKF (Gold Coast)

Marietta Phillips

Divisional Director of Audit & Assurance

22nd Day of November 2024



Insurance Mentor Pty Ltd (ABN 23 136 363 374) & Insurance Mentor SI Pty Ltd (ABN 92 655 065 884)

T/as Insurance Mentor Authorised Rep No: 336665 & 1296990

Insurance Program

Sanctuary Cove Primary Thoroughfare Body Corporate 201 Sanctuary Cove Principal Body Corporate GTP 202

Renewal Submission Report For the period 31/12/2024 to 31/12/2025



Introduction

We are pleased to present this insurance Renewal Report for your consideration. The information used to negotiate terms follow our correspondence leading up to the renewal.

Each section of this Program deals with important aspects of your insurance requirements and should be carefully considered.

The Program contains insurance terms negotiated for Sanctuary Cove Principal Body Corporate GTP 202 & Sanctuary Cove Primary Thoroughfare Body Corporate GTP 201 for the below policies:

- Residential Strata
- Public Liability (GTP 201)
- Public Liability (GTP 202)

We are of the firm belief that notwithstanding the importance of cost factors, the protection of your asset structure and earnings record, at reasonable premiums, forms the basis of a well orientated and satisfactory Insurance Program.

Thus, when reviewing your Insurance Program, we recommend careful consideration is given to:

- The scope of protection you are purchasing;
- The level of Deductible/Excess you carry;
- Your sums insured which must be sufficient to comply with your Policy Terms and Conditions and fully protect your assets and liabilities.

Important

The following points should always be considered:

- 1. This Document does not replace, take precedence or form part of the insurance contracts arranged by us on your behalf. The insurance contracts are evidenced by the policy documents, which are forwarded to you after we have received them from the Insurers and checked them for accuracy.
- 2. The Document is not intended to be a complete or exact guide to the terms, conditions, warranties and exclusions of your insurance contracts. These can only be determined by studying the policy documents.
- 3. The Document cannot be construed as legal evidence of insurance.
- 4. It is essential that you comply with all relevant laws, by-laws and regulations and that all due and reasonable precautions be taken for the prevention or mitigation of losses, as though you were uninsured. Failure to do so could prejudice your rights and entitlements under your insurance policies.
- 5. This Document is the property of Insurance Mentor (ABN 55 081 289 625) and is confidential to Sanctuary Cove Principal Body Corporate GTP 202 & Sanctuary Cove Primary Thoroughfare Body Corporate GTP 201. Accordingly, no part of this Insurance Report should be reproduced, stored or transmitted in any form or by any means to any third party, by Sanctuary Cove Principal Body Corporate GTP 202 & Sanctuary Cove Primary Thoroughfare Body Corporate GTP 201, including its officers and employees, without the express authorisation of Insurance Mentor.

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About Insurance Mentor

As business owners ourselves, we understand the importance of providing prompt, professional, efficient advice and service.

Insurance Mentor utilises a wide range of reputable authorised insurers, selected on the basis of the quality of their products and services. After objectively assessing our customer's needs, we can utilise the strengths and skills of the appropriate insurer to ensure we give the customer the right protection.

Our knowledge of the insurance industry and experience in designing and handling insurance programs for many customers, enables us to provide objective advice on selecting the right insurance program to adequately cover the customer's assets and liabilities.

We understand that your time is already scarce, and by ensuring we understand your business, we take care of all the details from choosing the right cover to the claims process itself.

About Resilium Insurance Broking Pty Ltd

Resilium Insurance Broking Pty Ltd is a registered General Insurance Broker (Financial Services Licence No. 460382) and a principal member of the National Insurance Brokers Association. As a member of NIBA we subscribe to and are bound by the NIBA Insurance Brokers Code of Practice, a full copy of which is available from the NIBA Insurance Brokers Association (NIBA) website. We also abide by the General Insurance Brokers Code of Practice and are a member of the Australian Financial Complaints Authority (AFCA).

All Resilium Advisers are part of a national network giving our insurance advisers the benefits of maintaining their own local presence whilst being able to tap into a national buying group for products and services needed by their customers in today's complex business world.

Our Commitment To You

As your appointed General Insurance Advisers, we commit to undertake the following:

- Complete a full analysis of your insurable and uninsurable business risk exposures.
- Engage with you to establish your individual Risk Management philosophy and assist with the implementation of an appropriate risk control and transfer strategy. We present various excess options and recommend the structure that will suit your needs.
- Present recommendations and alternatives, then place your insurable risk programme with financially secure Insurers, according to your instructions
- When it comes time to claim, we clarify your entitlements, assist with the paperwork and provide assistance with the claims process to ensure payments are received promptly.
- Additional Risk Management, Professional Risk Surveying, Specialist Claims Management and OH&S Services are available through our trusted business partners.
 - If we provide you with personal advice on retail products, we will provide you additional disclosure information in this program.

Our Office

P: (07) 5688 0973 Ground Floor, Suite 7/20 Queensland Ave BROADBEACH QLD 4218 PO Box 150 BROADBEACH QLD 4218 www.insurancementor.com.au

Service Personnel

The service personnel responsible for your account are:

Lizzie Nelson - Director

Authorised Representative No. 400675 P: (07) 5688 0973

M: 0400 011 925

E: <u>lizzie@insurancementor.com.au</u>

Naomi Matsumura

Authorised Representative No. 1304107

P: (07) 5688 0973

E: naomi@insurancementor.com.au

Insured Names and Business Description

Unless shown otherwise all covers will be placed in the Name(s) of Insured and using the Description of Business outlined below. Please check the accuracy of both descriptions for the forthcoming insurance year.

It is essential that you advise our office of any alteration necessary to the Name of Insured or the Description of Business, and of any changes that may increase the original risk, including acquisitions or disposals, adoption or cessation of processes or systems. Your Insurers will assess and accept the risks at the quoted premiums based on the information given. Any variations of these details, if not advised to them, could result in an uninsured loss.

Insured

Sanctuary Cove Primary Thoroughfare Body Corporate 201

Sanctuary Cove Principal Body Corporate GTP 202

Business Description

All activities of the Insured, principally, but not limited to:

And all other activities incidental thereto or for which the Insured may be or may become involved.

Executive summary

Residential Strata – Infrastructure

This policy notes both Sanctuary Cove Primary Thoroughfare Body Corporate 201 and Sanctuary Cove Principal Body Corporate GTP 202 as insureds, and covers infrastructure owned by each Body Corporate.

During the 2024-2025 year the policy has incurred 2 claims, noted below:

21/10/2024 Mainline Water Leak Claim declined – gradual wear and tear

25/12/2023 Storm Damage \$30,282

You will note above that the mainline water leak has been declined. This declinature has arisen due to the cause of the damage, which is gradual wear and tear. The repairer has confirmed that the pipe was White PVC Class 12, and this type of pipe has a thinner wall and is known to develop cracks over time.

All policies exclude damage caused by gradual wear and tear.

During the previous policy year an additional claim was incurred as follows:

12/05/2023 Accidental Damage \$40,650

The sum insured noted on the policy has been indexed by CHU at the standard 5%, noting the new total sum insured for Community property at \$139,774,265. During our pre renewal discussions we did not receive any instructions to update or amend this figure, however we can certainly do so. If the Body Corporate wishes to update this figure, please contact us immediately.

During our renewal negotiations we have successfully secured a rate reduction for the coming year via your existing Insurer, CHU:

Expiring 2023-2024 Premium \$260,035

Expiring Rate 2023-2024 0.163%

Renewal 2024-2025 Premium \$267,545

Renewal Rate 2024-2025 0.159%

CHU have also confirmed nil changes to the deductibles noted to the policy which are listed below for your reference purposes:

Community Property \$10,000

Machinery Breakdown \$1,000

Public Liability & Additional Covers

Sanctuary Cove Primary Thoroughfare Body Corporate GTP 201

This policy provides cover for the above-mentioned body corporate with regard to Public Liability to a limit of \$50,000,000.

Additional covers insured are noted below:

Voluntary Workers Death \$200,000

Total Disablement \$2,000/week

Fidelity Guarantee \$100,000

Office Bearers Liability \$10,000,000

Government Audit Costs and Legal Expenses Government Costs \$25,000

Appeal Expenses \$100,000

Legal Defence Expenses \$50,000

This policy has not incurred any losses during the year.

The renewal premium for this policy is \$12,595 which notes an increase in premium of \$110 compared to the previous period.

Sanctuary Cove Principal Body Corporate GTP 202

This policy provides cover for the above-mentioned body corporate with regard to Public Liability to a limit of \$50,000,000.

Additional covers insured are noted below:

Voluntary Workers Death \$200,000

Total Disablement \$2,000/week

Fidelity Guarantee \$100,000

Office Bearers Liability \$10,000,000

Government Audit Costs and Legal Expenses Government Costs \$25,000

Appeal Expenses \$100,000

Legal Defence Expenses \$50,000

This policy has incurred one notification during the year, reported in September 2024:

17/12/2023 Alleged Dog Attack to Security Services staff member

This claim is underway and has been investigated by the CHU panel lawyers, Colin Bigger & Paisley (CBP). It is the belief of the CBP that the PBC is not exposed here. Once CBP have received evidence which confirms that Security Services was notified of the dog and dog door, they will write to the Claimant's solicitors setting out the PBC position in respect of liability and requesting withdrawal of the claim.

CHU have raised a reserve for this matter of \$50,000, as well as \$25,000 for Defence Costs.

The renewal premium for this policy is \$13,190 which notes an increase in premium of \$705 compared to the previous period.

Premium Summary

Please find below a summary of your policy premium outcomes:

Insurance Policy	2023-2024 Premium	2024-2025 Premium
Residential Strata	\$260,035.00	\$267,545.00
Public Liability (GTP 201)	\$12,485.00	\$12,595.00
Public Liability (GTP 202)	\$12,485.00	\$13,190.00
Fee For Service	\$14,955.60	\$14,960.00
Total	\$299,960.00	\$308,290.00

Insurance Schedules

Residential Strata Schedule

NAME OF INSURED: BODY CORPORATE FOR SANCTUARY COVE PRINCIPAL BODY CORPORATE -

GTP 202 & SANCTUARY COVE PRIMARY THOROUGHFARE - GTP 201 and/or subsidiary and/or related Corporations as defined under Australian Corporations Law and/or financiers and all parties for whom the Insured undertakes to insure for their respective rights, interests and liabilities.

INSURER: CHU Insurance

POLICY NUMBER: CA0006100145

PERIOD OF INSURANCE: From: 4pm 31 December 2024

To: 4pm 31 December 2025

Both Local Standard Time at the Insured's head office.

SITUATION(S): 100 Sanctuary Cove Boulevard, Sanctuary Cove, QLD 4212

POLICY WORDING: CHU Community Association Insurance Plan - Custom

POLICIES SELECTED: Policy 1 – Community Property

Community Property: \$139,774,265
Community Income: \$20,966,139
Common Area Contents: \$1,397,743
Policy 2 – Liability to Others Not Selected
Policy 3 – Voluntary Workers Not Selected
Policy 4 – Fidelity Guarantee Not Selected
Policy 5 – Office Bearers' Legal Liability Not Selected

Policy 6 – Machinery Breakdown

Sum Insured: \$250,000

Policy 7 - Catastrophe Insurance

Sum Insured: \$19,016,906

Extended Cover (Policy 7)

Loss of Rent & Temporary \$3,144,920

Accommodation/Community Income/Storage:

Policy 8 – Government Audit Costs and Legal Not Selected

Expenses

Flood Cover: Excluded

DEDUCTIBLES: Community Property: \$10,000

Machinery Breakdown: \$1,000

Public Liability (GTP 201) Schedule

NAME OF INSURED: BODY CORPORATE FOR SANCTUARY COVE PRIMARY THOROUGHFARE - GTP

201 and/or subsidiary and/or related Corporations as defined under Australian Corporations Law and/or financiers and all parties for whom the Insured undertakes to insure for their respective rights, interests and

liabilities.

INSURER: CHU Insurance

POLICY NUMBER: CA0006100146

PERIOD OF INSURANCE: From: 4pm 31 December 2024

To: 4pm 31 December 2025

Both Local Standard Time at the Insured's head office.

SITUATION(S): 100 Sanctuary Cove Boulevard, Sanctuary Cove, QLD 4212

POLICIES SELECTED: Policy 1 – Community Property Not Selected

Policy 2 – Liability to Others

Limit of Liability: \$50,000,000

Policy 3 - Voluntary Workers

Death: \$200,000

Total Disablement: \$2,000 per week

Policy 4 – Fidelity Guarantee

Sum Insured: \$100,000

Policy 5 - Office Bearers' Legal Liability

Limit of Liability: \$10,000,000

Policy 6 – Machinery Breakdown Not Selected

Policy 7 – Catastrophe Insurance Not Selected

Policy 8 – Government Audit Costs and Legal

Expenses

Part A: Government Audit Costs: \$25,000
Part B: Appeal expenses – common property \$100,000

health & safety breaches:

Part C: Legal Defence Expenses: \$50,000

Public Liability (GTP 202) Schedule

NAME OF INSURED: BODY CORPORATE FOR SANCTUARY COVE PRIMARY THOROUGHFARE - GTP

201 and/or subsidiary and/or related Corporations as defined under Australian Corporations Law and/or financiers and all parties for whom the Insured undertakes to insure for their respective rights, interests and

liabilities.

INSURER: CHU Insurance

POLICY NUMBER: CA0006100147

PERIOD OF INSURANCE: From: 4pm 31 December 2024

To: 4pm 31 December 2025

Both Local Standard Time at the Insured's head office.

SITUATION(S): 100 Sanctuary Cove Boulevard, Sanctuary Cove, QLD 4212

POLICIES SELECTED: Policy 1 – Community Property Not Selected

Policy 2 – Liability to Others

Limit of Liability: \$50,000,000

Policy 3 - Voluntary Workers

Death: \$200,000

Total Disablement: \$2,000 per week

Policy 4 - Fidelity Guarantee

Sum Insured: \$100,000

Policy 5 – Office Bearers' Legal Liability

Limit of Liability: \$10,000,000

Policy 6 – Machinery Breakdown Not Selected

Policy 7 – Catastrophe Insurance Not Selected

Policy 8 – Government Audit Costs and Legal

Expenses

Part A: Government Audit Costs: \$25,000
Part B: Appeal expenses – common property \$100,000

health & safety breaches:

Part C: Legal Defence Expenses: \$50,000

Important Information

Privacy Policy

Introduction

Resilium Insurance Broking Pty Ltd respects the privacy of all personal information collected and is committed to managing that information responsibly. This Privacy Policy outlines how we manage personal information and comply with current legislation.

This Policy applies to any personal information you provide to Resilium Insurance Broking Pty Ltd and to any personal information we collect, use, disclose or handle about individuals from other sources. It does not apply to our employee records which are not subject to the Act.

Resilium Insurance Broking Pty Ltd is bound by the Privacy Act 1988 (Cth: 21-12-2001) which sets out standards to be met in the collection, use, disclosure and handling of personal information.

Information Collection

We will only collect and hold personal information that is necessary for us to have to attend to your insurance, risk management and related needs. This will include such information as your name, age, address, contact details, gender, employment, income, health and medical history, insurance and claims history, information about the subject matter of the insurance, credit card details and other relevant information.

We generally collect personal information directly from the relevant individual but in some cases, we may collect it indirectly from a third party. We will only collect sensitive information if you consent or other requirements under the Privacy Act have been met.

Information Use & Disclosure

We only use and disclose your personal information in accordance with the terms of the Privacy Act.

We use the personal information collected principally for the purpose of assessing and advising you on your insurance needs, approaching the insurance/reinsurance market and placing your insurance, handling insurance claims or for risk management. This may include identifying and providing you with information about other products or services that may help you to understand and make decisions about your insurance, risk management and related needs. Where necessary, we may disclose information about you to third parties. For example, information may be provided to insurers, reinsurers, insurance intermediaries, service providers, finance providers, consultants, advisers and agents. If you are proposing for insurance or renewing insurance, relevant or material information must be disclosed to the insurer under your legal duty of disclosure (for this purpose a special Duty of Disclosure notice will be provided to you).

We have a duty to maintain the confidentiality of our clients' affairs, including personal information. Our duty of confidentiality applies except where disclosure of personal information is with our client's consent or compelled by law.

Keeping Information Accurate

We endeavour to ensure that information we hold about you is accurate, complete and up to date whenever we collect, use or disclose it.

We will provide you with copies of insurance policies, schedules, benefit statements, renewal notices and invoices that show many of the items of primary information that we hold and give you the opportunity to identify any incorrect information. It is therefore important that you check these insurance documents carefully. In some instances, you (or another party on your behalf) will be asked to complete insurance declarations annually to update information.

To assist us to keep your personal information accurate and up to date, please also advise us of any changes as they occur.

Information Security

Your personal information may be stored in hard copy documents, as electronic data, or in our software or systems. We endeavour to protect any personal information that we hold from misuse and loss, and to protect it from unauthorised access, modification and disclosure. Some of the ways we achieve this are:

- Confidentiality requirements on our employees
- Policies on document storage security
- Security measures for access to our systems
- Only providing access once proper identification has been given
- Controlling access to our premises.

Openness

This Privacy Policy sets out how we manage your personal information and protect your privacy. Should you require further information in relation to the sort of personal information we hold, and our management of this information please contact our Privacy Officer, identified at the end of this document.

Access & Correction

You have a right to access any personal information that we hold about you on written request, unless precluded by the Privacy Act. If we do not provide you with access, we will provide you with reasons for the refusal.

If you determine that the information, we hold about you is incorrect, we will take reasonable steps to correct the information.

Should you require access to your personal information please contact your account executive or our Privacy Officer. You may be required to provide suitable identification to enable us to protect the security and privacy of your personal information.

Transfer of Information Overseas

We may transfer your personal information overseas where it is necessary for the purposes described above. For example, some insurers are based overseas, and we need to provide your personal information to them to arrange your cover.

Dealing with us Anonymously

Our operational and legal obligations will generally require that you identify yourself to us for us to provide insurance broking and risk management services to or on your behalf.

Opting out of receiving Marketing Information

If we send you any information about services or products, or you do not want us to disclose your personal information to any other organisation (including related bodies corporate) you can opt out by contacting your Resilium Insurance Broking Pty Ltd adviser.

Complaints or Concerns

If you have any complaints or concerns about privacy matters, please advise us:

Online: www.resilium.com.au/privacy/

Phone: 03 9109 9939

Email: compliance@resilium.com.au

Conflict of Interest

We will contact you in a timely manner if we identify that there is or likely to be a conflict of your best interests and will only continue to provide services to you with your consent.

For more information regarding how we manage conflicts of interests please refer to our Financial Services Guide.

Changes and Developments

It is important that you advise us of any material alterations in the business or products or indeed any aspect which may have a bearing on the adequacy of your insurance program. Your insurers have assessed and accepted the risks based on the information given (particularly the above description) and any variation of these details could prejudice a claim. In general terms, these alterations may include:

- Acquisition of new companies and/or mergers or divestitures in which you are involved in Australia or overseas
- Purchase, construction or occupancy of new premises: vacation, temporary unoccupancy, demolition, extension or alteration of existing premises.
- Increase in values in excess of insured limits for Buildings, Plant and Stock.
- Substantial removal of stocks or equipment to other locations.

Contractual liabilities, including leases, hiring agreements and the like.

Hire, lease or borrowing of plant or equipment, charter of aircraft or waterborne craft. Granting of indemnities or hold - harmless agreements.

Substantial changes in processes, occupancy, products, or extension of business operations.

- Contractual liabilities, including leases, hiring agreements and the like.
- Hire, lease or borrowing of plant or equipment, charter of aircraft or waterborne craft.
- Granting of indemnities or hold harmless agreements.
- Substantial changes in processes, occupancy, products, or extension of business operations.
- Alterations, amendment to or disconnection of fire or burglary protection systems.
- Proposed installation of pressure plant or new key machines.
- If Fidelity Guarantee is insured, any alteration to the system of checks, supervision, audits and the like must be advised to Insurers immediately.
- Any new Joint Venture.
- Issuance of any shares, debentures, ADR's, etc; issuance of a prospectus or Information Memorandum; listing on a stock exchange; issuance of a public or private offering.

The agreements referred to in the highlighted points above often contain obligations which are not immediately obvious. It is important that these agreements be referred to us so that we may assess the extent of your liability and determine whether your policies provide adequate cover. You may also need to obtain your own legal advice.

Building/Work

We would appreciate early advice of plans for new buildings or substantial alterations so that we may -advise on suitable insurance and indemnity clauses to be included in the contract for your protection. We will also advise on the most economical approach to insurance and standards of protection and security.

Important Notices & Disclosure to Insurers

Introduction

Important Notices in this Section outline your rights and obligations in entering into insurance contracts. It is essential that you read these notices carefully and advise your Account Manager immediately if you make a further 'declaration' or have questions about general or policy specific important notices.

Duty of Disclosure

Your Duty of Disclosure – contracts of general insurance are subject to the Insurance Contracts Act. Before you enter into a contract of general insurance with an insurer, you have a duty under the Insurance Contracts Act 1984 to disclose to the insurer every matter that you know or could reasonably be expected to know is relevant to the insurer's decision to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to the insurer before you renew, extend, vary or reinstate a contract of general insurance.

Your duty however does not require disclosure of matter:

- that diminishes the risk to be undertaken by the insurer
- that is of common knowledge
- that your insurer knows, or in the ordinary course of his business, ought to know
- as to which compliance with your duty is waived by the insurer.

Non-Disclosure

If you fail to comply with your Duty of Disclosure, the insurer may be entitled to reduce his liability under the contract in respect of a claim or may cancel the contract.

If your non-disclosure is fraudulent, the insurer may also have the option of avoiding the contract from its beginning.

Comments

Your Duty of Disclosure is a serious matter as it may affect your rights when it comes to claims. For this reason, it should be given due importance by all management and senior staff.

It is imperative that past losses and claims information is kept up-to-date and fully disclosed to insurers. Whilst Resilium Insurance Broking Pty Ltd will maintain records of all losses/claims which occur during our appointment, Resilium Insurance Broking Pty Ltd does not accept responsibility for losses/claims occurring prior to appointment or for checking that full disclosure has been made regarding these.

As a result of these issues, we recommend that you:

- Supply all management and senior staff with a copy of the Duty of Disclosure
- Emphasise to them that the Duty of Disclosure applies not only on inception of the insurance but also when policies are varied or renewed
- Emphasise that the Duty of Disclosure is extremely important regarding issues of past claims, cancellation of insurance policies, premium penalties and any other matters which may influence the Insurer's acceptance of the risk (for example criminal convictions or insolvency or previous companies), and
- Ensure that an effective system is in place to bring all relevant matters to their attention.

If you have any doubts as to whether an issue is relevant, please discuss this with your insurance adviser.

<u>Duty to Take Reasonable Care not to Make a Misrepresentation – Consumer Insurance Contracts</u> (personal and domestic insurance)

You have a duty under the Insurance Contracts Act 1984 (ICA) to take reasonable care not to make a misrepresentation to the insurer (your duty).

Your duty applies only in respect of a policy that is a consumer insurance contract, which is a term defined in the ICA.

Your duty applies before you enter into the policy, and also before you renew, extend, vary, or reinstate the policy.

Before you do any of these things, you may be required to answer questions and the insurer will use the answers you provide in deciding whether to insure you, and anyone else to be insured under the policy, and on what terms. To ensure you meet your duty, your answers to the questions must be truthful, accurate and complete.

If you fail to meet your duty, the insurer may be able to cancel your contract, or reduce the amount it will pay if you make a claim, or both.

If your failure is fraudulent, the insurer may be able to refuse to pay a claim and treat the contract as if it never existed.

<u>Your Duty of Disclosure – Other contracts</u>

Please note that in relation to policies which are not governed by the Insurance Contracts Act 1984 such as marine insurance (other than marine inland transit insurance and pleasure craft insurance) and insurance required by statute, the insured still owes a Duty of Disclosure to the insurer. This is a duty to disclose to the insurer before the contract is concluded, every material circumstance which is known to the insured. Every circumstance is material which would influence the judgment of a prudent insurer in fixing the premium or determining whether they will take the risk. The insurer may avoid the contract from inception if the insured fails to make such disclosure. In the case of insurance required by statute, such as compulsory third-party motor vehicle insurance, the insurer may have rights or recovery against the insured in the event of misrepresentation, misstatement or non-disclosure.

<u>Disclosure – Subsidiary and Associated Companies</u>

Your Duty of Disclosure – Cover which is arranged for subsidiary and/or associated companies in addition to named insureds.

If you enter into a contract of insurance on behalf of any subsidiary and/or associated company of the named insured, that subsidiary and/or associated company has the same duty of disclosure as the named insured. We recommend that you ensure that each subsidiary and/or related company is made aware of the duty of disclosure and given an opportunity to make any necessary disclosures.

Utmost Good Faith

Every insurance contract is subject to the doctrine of utmost good faith, which requires that parties to the contract should act toward each other honestly and fairly, avoiding any attempt to deceive in assuming and performing contractual obligations. Failure to do so on the part of the insured may permit the insurer to refuse to pay a claim or to cancel the policy.

Essential reading of Policy Wording

We will provide you with a full copy of your policy as soon as it is received from the insurer. It is essential that you read this document without delay and advise your Adviser in writing of any aspects which

are not clear or where the cover does not meet with your requirements.

Change of Risk or Circumstance

It is vital that you advise the insurer of any changes to your company's usual business. For example, insurers must be advised of any:

- Mergers or acquisitions
- Changes in occupation or location
- New products or services, or
- New overseas activities.

If you are in doubt as to whether to notify your insurer of a change in business operations, please consult your adviser.

PLEASE NOTE THAT YOUR DUTY OF DISCLOSURE ALSO APPLIES WHEN YOU AMEND, ALTER OR ENDORSE A POLICY.

Subrogation

Some policies contain provisions that either exclude or reduce the insurer's liability for a claim if you waive or limit your rights to recover damages from another party in relation to any loss.

You may prejudice your rights regarding a claim if, without the prior agreement from your insurers, you make any agreement with a third party that will prevent the insurer from recovering the loss from that, or another party.

If you have such agreements, we may be able to negotiate with the insurer to permit them and therefore please advise your adviser accordingly.

Examples of these are "hold harmless" clauses which can be found in Lease Agreements, in maintenance or supply contracts from security or fire protection installers and in repair contracts. Please consult Resilium Insurance Broking Pty Ltd if you have any concerns.

Un-named Parties

Most policy conditions will exclude indemnity to other parties (e.g. Mortgagees, lessors, principals, etc) unless their interest is properly noted on the policy.

If you require the interest of a party other than the named insured to be covered, you must specifically request this.

Average/Co-Insurance

Some policies contain an Average/Co-Insurance clause meaning that you must insure for the full value of the property insured. If you under insure, your claim may be reduced in proportion to the amount of the under insurance.

The calculation of "full value" for the purposes and application of the Average/Co-Insurance clause may change from one policy to another. These variables must be considered when calculating the "full value" of your property. Please review these with your Adviser if you have any doubts. As an example, you may need to establish with us:

- the date from which Average/Co-Insurance clause would apply it could be the date of loss/damage or the inception date of the policy
- the type of cover for example, if your policy is arranged so that cover is on a "maximum loss" basis, then an Average/Co-Insurance clause would still relate to the full value of the property insured
- the basis of valuation. This may be "Indemnity" or "Reinstatement/Replacement".

Note: Indemnity is defined as placing the insured in the same financial position after the loss, as applied before the loss (i.e., Not new for old replacement). "Reinstatement/Replacement" on the other hand means replacing the property destroyed or restoring the damage in new materials without any deduction for depreciation.

A simple example, illustrating the basic principle, application and effect of the Average/ Co-Insurance clause is as follows:

Full (Replacement) Value	\$1,000,000
Sum Insured	\$ 500,000
Therefore, you would be self-insured for 50% of the full value.	
Amount of Claim, say	\$ 100,000
Amount payable by Insurers as a result of the application of Average/Co-Insurance (being 50% of the \$100,000)	\$ 50,000

Only 50% of the total damage would be payable by the insurers as a claim due to the underinsurance of the property.

Business Interruption Insurances

Some policies contain an Average/Co-Insurance clause which is fully set out in the "Basis of Cover" or "Policy Specification" of the policy. For the types of cover usually provided, the Average/Co-Insurance calculation is arrived at by applying the Rate of Gross Profit; Revenue or Rentals (as applicable) to the Annual Turnover, Revenue or Rentals (as applicable); these factors first being appropriately adjusted as provided for in the "Trend of Business" or "Other Circumstances" clause.

Please contact your adviser should you have any concerns about the application of any Average/Co-Insurance clause.

Claims made during the period of insurance

This notice applies to any policy being placed or renewed that is arranged on a "claims made" basis. Examples of policies with claims made triggers are Directors and Officers Liability/Company Reimbursement, Superannuation Trustees Liability and Products Liability (exports to USA/Canada) policies. This means that claims first made against you AND reported to the insurer during the period of insurance are covered irrespective of when the act causing the claim occurred, subject to the provision of any clause/s relating to a "retroactive date" (see definition below).

Please note the effect of Section 40(3) of the Insurance Contracts Act 1984. If you become aware of facts that may give rise to a claim, and you give written notice to the insurer of those facts as soon as possible (and before the policy period expires) then the insurer may not deny liability for that claim, when made, solely because it was made after the expiry of the policy period.

For this reason, you must advise your Adviser who will advise the insurer in writing of all incidents that may give rise to a claim against you without delay after such incidents come to your attention and **prior** to the policy's expiry date.

If you are in doubt about the application of this clause to your policy, please contact your adviser.

Retroactive Date

The policy does not provide cover in respect of claims arising out of acts committed prior to any "Retroactive Date" specified in the policy wording unless you specifically request and obtain this cover. An additional premium may apply to any extension to the retroactive date.

Regular Reporting Procedures

For premium calculation purposes and in maintaining policy control on whether coverage and amounts of insurance are adequate it is essential that reporting procedures are undertaken for the following classes of insurance at the appropriate intervals.

Industrial Special Risks

Annually at the time of the Policy renewal a declaration of:

- > Declaration of Assets the Replacement cost or Indemnity value according to the
 - o basis on which the respective property is insured.
- > Declaration of Gross Profit a declaration of actual Gross Profit earned under the

- o terms of the policy together with an estimate for the ensuing year.
- **Declaration of Payroll** if dual wages basis of settlement applies then a declaration
 - o of actual wages paid together with an estimate for the ensuing year.

Workers' Compensation

Annually at the time of Policy renewal a Declaration is to be provided for each State detailing the Occupational Classifications and the respective Gross Earnings paid under each classification during the year of insurance. An estimate of the Gross Earnings to be paid for the ensuing year is also required.

Motor Vehicle

Annually at the time of the Policy renewal, a declaration of vehicles insured.

Public Liability/Products Liability

Annually upon policy renewal a declaration of actual turnover for the preceding year and an estimate of the turnover for the ensuing year.

Marine – Overseas

A Declaration of all shipments comprising imports, exports and sending's within Australia for the current year together with the estimated value of these shipments for the ensuing year.

Travel

Annually at the time of Policy renewal, a declaration of estimated of total number of overseas, interstate and intrastate trips and average duration for the coming 12 months.

Target Market Determinations (TMD)

A TMD is a document designed to outline who a financial services product (in this case an insurance policy) is appropriate for, and just as importantly who it is not designed for and provide any conditions around how the product can be distributed to customers.

TMD's are applicable for both Retail Insurance products and Retail Premium Funding products. TMD's must be made available to you if requested.

We will always refer to the product specific TMD when recommending a product.

By providing you with advice we are required to provide you with the following notice in relation to the Target Market Determination.

We have reviewed a Target Market Determination for this product and deem it appropriate for your requirements. The Target Market Determination (TMD) is a document set out by the insurer that details the specific market this product is designed for.

If you require a copy of the TMD please don't hesitate to contact us.'

*Please be aware TMD wording is applicable to some sections of some commercial polices (e.g. Vero glass, theft, property and commercial motor).

Claims Procedures

As the nature of accidents cannot be predicted or do not follow set patterns, it is impossible to give guidelines for procedures in every claim. However, procedures for some classes of insurance are provided to cover most circumstances. For any other claim involving other classes of insurance, the client should always contact the adviser without delay.

The Advisers Role In Claims

As an insurance adviser does not have authority to pay claims, the insurance advisers' role is one of providing advice and assistance to the insured. An insurance adviser will advise the Insured on the procedure to be followed in the event of a claim. In providing such advice and assistance it is imperative that the Insurance adviser remain aware of their legislative responsibilities as well as their responsibilities to their client. An insurance adviser will liaise with the Insured, insurance companies, loss assessors and adjusters regarding a claim. An insurance adviser is also able to assist determine policy coverage and assist the insured in claiming maximum benefits under their insurance policy.

General Claim Procedures

In the event of an incident that might give rise to a claim under a policy of insurance, the following general procedure is to be followed: -

- All circumstances which may have the potential to develop into a loss must be reported to your adviser who will in turn notify the insurance company without delay.
- All reasonable steps should be taken following an accident or loss to protect the property or person from any further damage or injury.
- Notify the Policy, Fire, Ambulance or SES immediately if required;
- Never admit liability or take action that may be seen as an admission of liability and do not attempt to negotiate with any third party.

Home and Contents

- Report to police within 24 hours and obtain the police report when available.
- Report to adviser, advising circumstances, nature and extent of loss.
- Take necessary actions and precautions to prevent and minimize further loss or damage.
- Adviser to advise insurer of claim
- The insurer may appoint an adjuster to investigate. Please preserve any evidence of loss or damage for investigation purposes.
- Adviser to forward the following claim documents to insured:

Claim Instructions

Claim Form

Forward the following claim documents to adviser:

Claim form duly signed and completed

Police Report

Where the claim is for Fire, the Fire Brigade Report Original invoices of damaged items

Quotations and or receipts of repairs or replacement of property or items

Photographs showing areas of damage

• Upon settlement of the claim, the client is to sign a release for settlement.

Motor Vehicle Claims

Accident Procedure

In the event of an accident, follow this procedure:

- If any person has been killed or injured, render any necessary assistance
- Stop and exchange name and address with any other party involved
- Do not admit liability or take any action that could be construed as an admission of liability
- Record the registration number and make of any other vehicle
- Ensure that you note the exact time and location of the accident, together the conditions of the road (for example, slippery following heavy rain)
- Record the names and addresses of as many witnesses as possible at the scene of the accident
- Report accident to police if required by the Traffic Act
- Note the name of the police officer, the police station, and the time and date of reporting
- Report the accident to your Insurance adviser or Insurance Company immediately
- Obtain a written quotation for the necessary repairs from a reputable repairer.

Theft Procedure

If you discover the theft of a motor vehicle:

- Report the theft to the police as soon as possible
- Note the name of the police officer, the police station, and the time and date of reporting

Windscreen Breakage

If your vehicle's windscreen is cracked or broken within 100kms of the Insured premises, follow the normal accident procedure. If the windscreen is broken on a trip and you cannot drive the vehicle any distance, take the vehicle to the nearest windscreen repairer to replace the windscreen. If the repairer is not prepared to carry out the work on a credit basis, it is expected, as a matter of prudence, that you would pay for the cost out of your own funds and seek reimbursement from the Insurance Company upon return from the trip.

Own Damage & Theft Claims

The process for motor vehicle insurance claims is as follows:

- Insured to complete a Motor Vehicle Accident Claim Form
- Attach the original quotation for repairs or the invoice or receipt for replacement of windscreen
- Check the details of the claim form
- Make any corrections as required
- Make a copy of the claim form and supporting document
- Notify your adviser or the insurance company immediately
- Leave the original claim form in the vehicle for the insurance assessor
- The insurance company will arrange for the insurance assessor to inspect the vehicle and authorise the necessary repairs to be carried out
- The assessor will collect the original claim form for the insurance company
- The assessor will authorise repairers to carry out the work
- The repairer will invoice the insurance company for the cost (less the excess amount)
- The repairer will invoice the insured for the excess
- The insured will arrange for the payment of the excess. The repairer will require payment of the excess before releasing the vehicle

Third Party Damage Claims

If you are involved in an accident with a third party and do not wish to claim under your own insurance: -

- Do not admit liability
- Advise your adviser and insurance company immediately
- Obtain a quotation for repairing your vehicle
- Send a Letter of Demand and the repair quotation to the third party

- Keep a copy of the quotation and the letter
- If the third party pays the cost of repairs the matter is settled
- If no response is received, a second letter of demand should be sent seven (7) days after the first one
- If they ignore the second letter, the matter should be referred to your solicitor

If you are involved in an accident with a third party and do not wish to claim under your own insurance: -

- Do not admit liability
- Inform your adviser and insurance company immediately
- Forward any writs, summons, letters of demand, repair quotations or invoices to the insurance company immediately

Personal Injury Claims

If a person who is not an employee of the insured is injured on the Insured's property or as a result of the company's actions use the following procedure:

- Complete a Report of Injury form covering full details of the accident and injury. The Report of Injury form should be completed by the injured person and should be sent to the insurance company via your adviser
- Under no circumstances should anybody admit any liability in respect of the injury nor give opinions on the question of liability. No payments are to be made as acts of grace or otherwise
- Inform your adviser of the accident. Your adviser will provide you with an appropriate claim form for completion
- Your adviser advises the Insurer of the incident
- The insurer decides whether the Insured is liable. The insurer may seek additional information from the claimant and the Company before deciding
- If the insurer accepts liability, the insured is advised accordingly when further documentation, if any, concerning the claim may be required to be lodged with the insurance company
- The insured completes a claim form and sends the documents to the insurer through the adviser
- The insurer processes the claim. Proceeds are normally made payable to the claimant and may be despatched directly to them by the insurer
- If the insurer declines a claim, the claimant is advised accordingly by the insurer and the matter is closed
- The claimant may take up the matter further directly with the insurer, either themselves or through a solicitor

Property Damage Claims

Property damage is covered under property insurance cover usually in the form of a Home and Contents or Business Insurance policy

- You notify the adviser of the claim
- Your adviser will notify the insurance company
- Your adviser will provide you with a claim form for completion along with any instructions for making a claim
- The insurance company may appoint an assessor to visit your premises and assess the damage
- You complete a claim form and supported by copies of purchase orders, quotations and invoices the claim is lodged with your adviser following the insurance assessor's visit if necessary
- The assessor will quantify the loss and make recommendations to the insurance company for settlement
- The insurance company processes the claim and forwards a settlement cheque to the insured deducting any excess applicable

Money Claims

In the event of a loss giving rise or likely to give rise to a claim:

- Immediately file a police report and render all reasonable assistance in the discovery and punishment of the perpetrator, and recovery of the money lost
- Notify the insurance company giving a description of the situation, and an indication as to the nature and extent of the loss or damage.
- Submit to the Company a detailed Statement of Claim including but not limited to:
 - A detailed description of the causation and situation leading to the loss.
 - The value lost.
 - Details of other insurance policies in force.
- Immediate action must be taken and put in place to minimize the loss and to prevent further loss
- At your expense produce to the Company such books of account and other business books, vouchers, invoices, balance sheets, and other documentary proof as may be required for the purpose of investigation and verification

Theft, Loss or Damage Claims

- Report theft, loss or damage to the police immediately. Note the name of the police officer and the date and the time of reporting
- Notify your adviser and insurance company immediately
- If necessary, the insurance company arranges for an assessor to visit the Insureds premises and assess the theft, loss or damage
- Obtain quotations to replace the items stolen or lost or to carry out the necessary repairs to equipment damaged and place a purchase requisition with the selected supplier or repairer
- Forward copies of quotations, purchase order and replacement invoices to the insurance company as soon you receive them
- You are required to complete a claim form and lodge it with your adviser supported by appropriate documentation, that is, copies quotations, purchase order and replacement invoices
- · Your adviser will forward the claim form and supporting documents to the insurance company
- The insurance company processes the claim and forwards a settlement cheque to the insured after deducting any applicable excess

Workers Compensation Claims

A staff member who has sustained an injury or illness in relation to their employment and wishes to lodge a Workers Compensation claim should proceed with the following

- report the injury to your supervisor as soon as possible after the incident and complete a Report of Injury, Illness or Incident form
- Report the injury or illness to the Occupational Health & Safety Officer
- Report the injury or illness to your adviser and insurance company immediately
- Complete relevant claim forms and submit to the insurance company with a supporting Workers Compensation medical certificate
- It is important that claim forms, together with Workers Compensation medical certificates, are lodged as soon as possible after the accident or injury. Claims which are made more than six months after the injury will not be accepted by the insurer unless a reasonable cause for the delay can be shown.

Notification of Workers Compensation Claims to the Insurer

- The Occupational Health & Safety Officer should notify the insurer within 48 hours of receipt of a report of a significant injury. A significant injury is one where the staff member is unable to continue in their normal duties for 7 days or more.
- The insurer will allocate an incident or claim number to each reported claim. The Occupational Health & Safety Officer will notify the staff member of this claim number as soon as possible so they can advise their treating practitioners for invoicing purposes.

Forwarding Important Workers Compensation Documents

- Additional certificates and leave forms for further periods off work and accounts and receipts for subsequent medical treatment must be submitted immediately to the Occupational Health & Safety Officer. Claimants are advised to keep a copy of all documents submitted.
- Any absence from duty (even if only of short duration) arising from an accident or injury at work must
 be supported by a Workers Compensation medical certificate in order to be considered as workers'
 compensation leave. Leave forms for all time lost must be signed by the Occupational Health & Safety
 Officer together with the necessary medical certificates. Absences which are not supported by a
 medical certificate will be charged as another form of leave.
- Insurance claims processes require staff to continue to submit up to date Workers Compensation medical certificates up until they receive a final Workers Compensation medical certificate from the Nominated Treating doctor.
- Copies of any accounts, with the claim number noted on them should be kept by the staff member and forwarded to the Occupational Health & Safety Officer for passing onto the insurer for payment.

Liability Claims

It is vitally important that incidents (e.g. an accident involving a visitor to the University) which could give rise to a claim in the future are advised immediately to your adviser and Insurance Company to enable the correct procedures to commence. It is feasible that a statement of claim in the Courts could be received many years after the event and that witnesses' memories are dimmed by the passage of time. Therefore, immediate notification will give the Insurance Company the opportunity to take statements from witnesses whilst the incident is still fresh in their minds. Immediately following the occurrence of an incident that may give rise to a claim, the following should be undertaken:

- All reasonable steps should be taken following an incident to protect the person or property from further injury or damage.
- Advise your adviser and insurance company of the incident.
- Any correspondence received from third parties should be forwarded to the insurance company via your adviser for reply.

Major Uninsured Risks

Risks may be uninsured for a number of reasons, including:

- Under insurance: If your sums insured or declared insurable values are inadequate and the policy contains a co-insurance or average clause, you may not receive the full amount of the loss.
- Inadequate loss limits: If the sum insured is less than the amount of your exposure, any loss in excess of the sum insured will not be insured.
- No Insurance: If you elect not to insure a particular risk, you must bear all losses yourself.
- An Excess under a policy: You must bear the first part of the loss up to the amount of the excess.
- Excluded perils: Some policies exclude perils, example flood, storm surge and subsidence. You will not be insured for an excluded peril unless you ask for the cover.

We have indicated below a number of risks we believe may be important for you to consider. This list does not include all the policies available in the various insurance markets and is only intended to provide a summary of covers to assist in your assessment of whether such insurance protection may be needed.

Please note: This list includes covers that you may have already purchased.

- Cyber Insurance: First Party Costs reimburses the Insured for the costs they would incur to respond to a
 breach, such as IT Forensic Costs, Credit Monitoring Costs, Public Relations Expenses and Cyber Extortion
 Costs (including ransom payments to hackers). Third Party Claims covers the Insured's liability to third parties
 from a failure to keep data secure, such as claims for compensation by third parties, investigations, defence costs
 and fines and penalties from breaching the Privacy Act.
- Management Liability: This policy incorporates Directors & Officers Liability, Statutory Liability, Crime cover, Employment Practices and Tax Audit expenses.
- **Business Interruption**: The Business Interruption policy covers the insurable profits that would have been earned if the business was operating as usual. It is designed to put a business in the same financial position that it would have been in if no loss had occurred.
- Flood: 'Flood' means the covering of normally dry land by water that has escaped or been released from the
 normal confines of any of any lake, river, creek or other natural watercourse, whether or not altered or modified;
 or any reservoir, canal or dam.

Property/Asset Protection

- · Burglary/Theft
- · Business Interruption
- · Business Package
- · Commercial Strata
- Contractors Plant & Equipment
- · Fidelity Guarantee / Employee Fraud
- Fire & Perils / Industrial Special Risks
- · Flood
- · General Property
- · Glass Breakage / Signs
- · Money

Construction

- · Advanced Profits
- Construction Risks and Liability
- · Contract Works

Liability

- · Association Liability
- · Cyber Liability
- · Contractual Liability
- · Drone Liability
- · Directors & Officers Liability
- · Employment Practices Liability
- Environmental Impairment Liability
- · Libel & Slander / Defamation
- · Management Liability
- · Public and Products Liability
- · Product Performance Guarantee
- · Product Recall
- · Professional Indemnity
- · Statutory Liability
- · Taxation & Audit Expenses
- · Trade Credit

Marine

- · Carriers Liability
- · Charters Legal Liability
- · Marine Hull
- · Marine Inland Transit
- · Marine Overseas Transit
- · Marine Liability

Machinery & Electronic Equipment

- Boiler & Pressure Vessel Explosion
- Computer Breakdown & Business Interruption
- · Cyber Protection
- Electronic Equipment / Breakdown
- Machinery Breakdown & Business Interruption

Commercial Motor

- Heavy Motor/ Machinery
- · Motor Vehicle SCTP
- · Motor Vehicle
- · Motor Vehicle downtime

Personnel

- · Corporate Travel
- · Group Personal Accident
- · Individual Personal Accident
- · Key Person Cover
- · Workers Compensation

Domestic

- · Home
- · Contents
- · Landlords
- · Strata
- · Motor
- · Caravan / Trailer

Not all these covers may apply to your circumstances. However, as your needs and circumstances can change, we suggest that this list be reviewed regularly to ensure that your current insurance program is still satisfactory in meeting your needs.

Insurance Related Terms

Your insurance policies and this report include terms which are peculiar to insurance and whilst your Adviser is always available to explain the meanings, detailed below for your guidance are explanations of the more common ones.

Adjustment Premium:	The premium determined after expiration of the policy on the declaration of details such as wages, stock values etc., or the loss experience under the policy. The original premium charged on such policies may be referred to as the advance premium, the base premium, the initial premium or the deposit premium.
Aggregate Limit:	The total amount of money an insurance company will pay under a liability policy for claims that arise.
Annual Premium:	The amount of premium that must be paid annually to meet the contractual requirements of the policy and keep it fully in force.
Assurance:	A term commonly used in England to distinguish life "assurance" from general (i.e., non-life) insurance.
Average Clause:	A clause in a policy requiring that, where property is insured for less than its full value, the Insured is required to bear a proportion of any loss. The proportion is the amount by which the property is under insured expressed as a percentage of its full value at the time of the loss.
Bona Fides:	Good faith.
Bonds:	A surety bond is a contract of guarantee which has three parties: § The Surety or guarantee, i.e., the Insurance Company. § The person who is to perform the subject matter of the bond, i.e., the Contractor. The person in whose favour the bond is issued, i.e., the Owner or Obligee. Under a bond, the Surety undertakes to hold itself responsible up to the specified amount for the non-performance or malperformance of an expressed obligation; i.e., the obligation of the Contractor.
Cancellation:	A complete termination of an existing policy before its expiration. Usually on the insured may cancel a policy if all premiums due have been paid.
Capacity:	The amount of insurance or reinsurance available from an individual underwriter or from the entire insurance market in a particular locality or country.
Claim:	A demand or notice of the right or alleged right, of any party to recover from an insurance company on account of an alleged loss resulting from a contingency or cause covered by the policy; or a demand by a third party against an Insured on account of loss, damage, or injury caused, or alleged to have been caused by the Insured and alleged to be covered by the Insured's policy.
Claimant:	The party making a claim under an insurance policy. The claimant may be the Insured. Under liability policies, the claimant is a third party.

Claims Incurred But Not Reported ('IBNR'):	Claims resulting from accidents or occurrences which have taken place but of which the Insurer has not received notice or report of loss.
Compulsory Third Party Insurance ('CTP'):	Insurance covering accidental bodily injury to or death of third parties as a result of a road traffic accident. All owners of motor vehicles using public roads in Australia are required to have CTP cover taken out in the state in which each vehicle owned is registered. Third party property damage insurance is not compulsory and is classified with comprehensive motor vehicle insurance. The parties involved in a road traffic accident are: § First Party - the Insured or policyholder § Second Party - the Insurer § Third Party - all persons involved other than the driver of the vehicle at fault.
Consequential Loss:	A loss not directly caused by damage to property but arising as a result of such damage. For example, lost production and thus loss of profits following a factory fire. See Loss of Profits Insurance.
Contributory Negligence:	Lack of care on the part of the individual injured or suffering loss that helped to cause or aggravated the accident of loss.
Co-Insurance:	It is common practice for insurance contracts to be subject to Co-Insurance or Average, which means that if the value of the property insured exceeds the sum insured, then you would be required to contribute proportionally to each and every loss. Your Account Manager can explain which policies include such a clause.
Container Liability:	Covers contractual liability for loss of/or damage to hired/leased containers and additional costs incurred.
Contra Proferentem:	"The words of deeds are to be interpreted most strongly against him who uses them". A rule of construction whereby in the event of an ambiguity it is to be read against the party who drafted the document.
Cost, Insurance & Freight (C.I.F.):	The F.O.B. cost plus freight, insurance and all other charges for delivery to the declared port or final destination.
Cover:	The scope of the protection provided by an insurance contract.
Cover Note:	Temporary contracts to protect the Insured while the procedures for the preparation and issuing of the actual insurance policy are progressing.
Deposit Premium:	Certain policies are written under conditions, which provide that the final premium is not determined until the policy has expired. The premium charged at the inception of cover is the "advance" "professional" or "deposit" premium. The term is also sometimes used to refer to the initial premium paid by an applicant for life insurance which is held in suspense by the life company pending its acceptance or rejection of the proposal.

Defamation:	 The act of publishing an utterance to a third party, including verbally, which causes injury to the honour or reputation of another. A defamatory statement can take two basic forms: a) Libel, which is a defamatory statement in permanent form such as in writing or by other media. b) Slander: defamation in transient form such as an oral communication.
Discovery:	Obtaining of information on oath from a party to legal proceedings.
Dual Basis Payroll:	This takes its name from the fact that indemnity is provided for payroll i.e., wages and salaries, during two separate periods. The first is the initial selected period e.g. 10 weeks beginning with the damage during which 100% of the rate of payroll is applied. After the initial period, the cover continues throughout the remainder of the full indemnity period but for a reduced proportion of the payroll. Cover is flexible as the initial period can be compressed or extended depending upon the effects of a loss.
Ejusdem Generis:	(Of the same kind). A rule of construction whereby words of a general nature following words of a particular meaning are construed to mean the same kind as the particularly defined words.
"Employers" Liability:	A prescribed class of insurance business commonly referred to as Workers' Compensation insurance.
Endorsement:	Documentary evidence of a change to an existing policy, for example, change of address, increase in sum insured, etc. An endorsement may result in an additional premium, a return premium or no premium adjustment.
Equity:	(Natural justice). An additional body of rules formulated to supplement the rules and procedure of the common law.
Estoppel:	A rule of evidence by which the conduct of one party precludes him from denying that the facts are not otherwise than his conduct has led another to believe to the latter's detriment.
Excess:	A policy condition whereby the Insured is required to pay a portion of the loss, as stipulated in the policy (e.g. the first \$50 of a motor vehicle damage claim), the Insurer paying the balance over that amount.
Exemplary Damages:	See Punitive Damages.
Ex gratia Payment:	A payment made for which the insurer is not liable under the terms of the policy. For example, a payment made in lieu of incurring far greater legal expenses in defending a claim.
Extra Cost Of Reinstatement:	Provides protection for additional cost to comply with Government Regulations following a loss e.g. your previous premises may have had a wooden staircase whereas current regulations require brick thus your initial sum insured should allow for reinstatement in brick.

Fire Brigade Charges (or Levies):	Amounts payable by insurance companies to fire brigade authorities by virtue of the various state governments.
Franchise:	A policy condition whereby no claim is admissible until the loss exceeds a specified amount, at which point the Insurer pays the full amount of the claim.
Free on Board (F.O.B.):	Relates to the cost and charges from the supplier's works, including the cost of the goods, cases, packing, rail, delivery charges, dock charges, insurance, customs and agents charges at the port of shipment. In other words, the total cost of the goods to be delivered to the vessel.
Fraud	A deliberate deception to gain an unfair or unlawful advantage.
False Arrest and False Imprisonment:	A wrongful act that deprives a person of his right of liberty is an actionable tort. Placing a person in a locked room or a locked part of the premises amounts to false imprisonment as in case of a department store who arrest a customer suspected of shoplifting. If they did not let the customer first leave the store, the customer could then claim that they intended paying for the item before leaving the store in which case there could be grounds for false arrest.
General Average:	A term used in Maritime Law to cover special claims. Briefly it means that if property or a vessel is sacrificed for the common good of all property on that vessel, then all parties involved will contribute to the loss of those whose goods were sacrificed i.e., if a ship carrying goods on your behalf is forced to jettison your goods for the safety of the ship as a whole, then the owners (or their insurers) of the other cargo on the ship would contribute so as to reduce your loss. Similar principles would apply for other owners if their cargo were jettisoned to protect yours.
Indemnity:	The principle of indemnity is to place the insured in the same financial position after a loss as that which he occupied immediately before the loss. That is the Insured does not receive "new for old".
Inherent Vice:	This term refers to a quality inherent in property that produces damage to the property without the assistance of an outside agency and by its own action e.g., Weevils in flour.
Insurable Gross Profit:	This term is used in the Business Interruption policy and comprises Net Profit plus the total of all expenses, which will not diminish proportionally with a reduction in turnover e.g. Rent and Rates. This is calculated by adding Turnover and Closing Stock less the sum of Opening Stock and the Uninsured Working Expenses.
Interrogatories:	Written questions put by one party, in an action to be answered on affidavit by the other on matters relating to the action.
Insurable Interest - General Insurance:	An interest in relation to, or liability with respect to the subject matter of insurance which is of such a nature that damage to the subject matter or injury or damage caused by or liability arising from the subject matter would result in tangible loss to the person concerned.
Malpractice:	Usually refers to a medical issue and relates to damages as a result of a claim arising out of a bodily injury or mental injury to or death of any patient caused by or allegedly arising out of any act, error or omission in professional services.

Material Fact:	In insurance, a material fact is something that "if known at the time when the negotiations took place, would have reasonably affected the minds of prudent and experienced insurers in deciding whether to accept the insurance or in fixing the rate of premium to be charged if the insurance was accepted". The issue of 'materiality' is further covered by the provisions of the Insurance Contracts Act (1984).
Misdescription:	An error, mistake or misstatement in the description of any property, interest or liability. If the subject matter of a policy is so inadequately described that it cannot be identified with precision the policy may be voided. This is covered by the Insurance Contracts Act (1984).
Misfeasance:	The improper performance of a lawful act.
Negligence:	The failure to exercise the care that the circumstances demanded from the person concerned to enable him, in general terms, to avoid causing loss, damage or injury to another.
Non Disclosure:	Failure to disclose the existence of a particular fact that ought to be disclosed. It implies a keeping back or suppression and not an inadvertent omission to disclose it.
Nonfeasance:	Neglect or failure to carry out something that ought to be done, such as failure to repair a highway.
Nuisance:	Neighbouring landowners or occupiers have a duty to make reasonable use of their premises so as not to invade the rights of another. The activities of a neighbour that interfere with the occupier's use and enjoyment of land are a private nuisance the remedy for which is an action for damages, or an injunction or both. This is distinguished from a public nuisance that is one which affects a large number of people and for which there is no right of action by an individual unless they can show they are affected more than other methods of the public.
Onus of Proof:	Burden or responsibility of proving.
Protection and Indemnity:	Covers liability to third parties arising out of the ownership of watercraft/vessels.
Proximate Cause:	The immediate or proximate cause (causa causans) i.e., an unbroken series of events leading to some happening as distinct from the remote cause (causa sine qua non), which only indirectly causes a loss or event.
Proper Law:	The proper law of a contract is the system of law by which the parties intend the contact to be governed, i.e., the system of law that applies in Australia, the United Kingdom or any other country that suits the purposes of the various parties to the contract.

Punitive Damages:	Punitive or exemplary damages are damages intended to punish the defendant for conduct showing a conscious and contumelious (insolent or reproachful) disregard for the rights of a plaintiff. They are intended to have a deterrent effect, both on the defendant concerned and on other potential defendants at large. They are also intended to soothe any urge for revenge felt by victims and to discourage "any temptation to engage in self-help likely to endanger the peace". Exemplary damages are also called punitive damages, vindictive damages or retributory damages, and are often excluded from liability insurance policies.
Rectification:	The equitable remedy which allows either party to a document to have its provisions corrected so as to properly reflect the true nature of their agreement. A court will only order rectification if the party seeking its indulgence can prove that: (1) there was a final agreement, and (2) the failure to record the agreement in the document was due to the mutual mistake of both parties.
Res Ipsa Loquitur:	(The thing speaks for itself). A rule of evidence whereby the circumstances are such that prima facie loss or injury appears to have been due to the negligence.
Respondent Superior:	(Let the principal answer). A master is responsible to third parties for the acts of his employee committed in the course of the employment. If done in the employer's interest, even if against his instructions, the employer is liable. This liability is extended by legislation in some states to prevent the employer claiming indemnity from a negligent employee and even to 'hold harmless' the employee.
Release:	A signed document accepting settlement for a loss.
Reinstatement and/or Replacement:	This is a method of insuring property on a "new for old" basis. In the event of a loss where property is insured under these conditions, settlement would be based on the cost of replacing the property or restoring the damage in new materials without any deductions for depreciation.
Strict Liability:	A liability owed to another under special circumstances although injury is caused without negligence or intention, e.g. where occupier of land brings on to it something liable to do injury to others if it escapes therefrom.
Subrogation:	The statutory or legal right of an Insurer to recover from a third party who is wholly or partially responsible for a loss paid by the Insurer under the terms of the policy. For example, when an Insurer has paid the Insured for loss sustained to his car as the result of a collision, the Insurer may collect through the process of subrogation from the person whose car caused the damage. Subrogation recoveries are treated as reductions of losses paid.
Third Party (Under A Liability Insurance Policy):	A person, not a party to the insurance contract, who has an alleged or actual right of action for injury or damage against the person insured under this policy.
Tort:	(A wrong). A civil wrong for which the remedy is a common law action for unliquidated damages, and which is not exclusively the breach of a contract, or the breach of a trust or other merely equitable obligation.

Trespass:	Trespass is an unlawful act committed with force or violence on the person, property or relative right of another. Trespass to the person has developed into torts of assault, battery and false imprisonment. Trespass to goods occurs when a person deliberately uses or otherwise inferred with goods in the possession of another Trespass to land is the intrusion upon land occupied by another without invitation of any sort and without the occupier's consent.
Uberrimae Fidei:	In all contracts of insurance it is a fundamental principle that the parties must exercise the utmost good faith towards each other. Any material fact that would influence the parties to the contact must be disclosed; otherwise, there is ground for avoiding the policy.
Ultra Vires:	(Beyond the power). Any action in excess of legal authority.
Vicarious Liability:	Liability at law for the acts of another such as principal for agent, master for servant.
Volenti Non Fit Injuria:	(To a willing person no injury is done) If a person suffers harm after having consented to run the risk of this harm, he cannot subsequently succeed in a tort action for such harm; his consent will be raised against him as a general defence. In order that a defendant may succeed with a defence of consent, he must prove two things: (a) That the plaintiff knew there was a risk; (b) That he agreed to run the risk at his own expenses.
Underwriter:	One who determines the acceptability or retention of business. Loosely, one involved in setting premiums. Also used to denote an insurance company.
Waiver:	The giving up or abandoning some right or benefit either expressly or by conduct, which leads the other party to believe such right or benefit, is renounced or disclaimed.
Warranty:	A guarantee or assurance as applied to insurance where an insured warrants the truth of any statement or existence of any circumstances or performance of any matter at common law; such must be strictly and literally true or fulfilled, otherwise the policy may be avoided by the insurer. However, this is modified by the provisions of the Insurance Contracts Act (1984).
Writ:	A document in the Queen's name and under the seal of the Crown, a Court or an officer of the Crown, commanding a person to do or forebear from doing some act.

PBC EC CANDIDATE CVs

Resume Andrew Brown

Name: Andrew Charlton Brown

Address: 2299 Vardon Lane HOPE ISLAND QLD 4212

Phone: (m) 0408 005 758(w) (07) 5689 1499 Email: andrewbrownsydney@gmail.com

Graduate Diploma in Urban and Regional Planning, Queensland University of Technology 1994 – 1996 **Bachelor of Arts**, James Cook University of North Queensland 1992 – 1993 **Associate Diploma in Business**, James Cook University of North Queensland 1985 – 1986

Registered Planner, Planning Institute of Australia

Senior Consultant REMPLAN August 2022 – present

REMPLAN Forecast identifies the local drivers of demographic and housing change to model future scenarios over a twenty-year period. Detailed projections enable evidence-based decision making for strategic planning, land supply, service provision and infrastructure. REMPLAN Forecast guides government, business, organizations and individuals regarding where to allocate resources and invest.

My role in the team is to provide high level advice utilizing my experience as a town planner which provides forecasts to all State and Territory governments and around half of all Local governments across Australia.

<u>Principal Planning Officer (AO7) Department of State Development, Infrastructure, Local Government and Planning</u> August 2021 – July 2022 (12-month contract)

One of three key senior positions within Planning and Development Services (SEQ South), this role encompassed plan making, the State Assessment Referral Agency (SARA) dealing with State interests in development assessment and Ministerial correspondence, whilst representing the department at a senior level. It required a detailed knowledge of the *Queensland Planning Act 2016* and *Planning Regulation 2017*, the *Integrated Resort Development Act 1987*, the *Sanctuary Cove Resort Act 1985* and policy documents including the South East Queensland Regional Plan 2017 (*Shaping SEQ*) and the State Planning Policy. This reflected my previous role with the department as a Principal Planner from 1998 to 2003.

Municipal Planner West Tamar Council Tasmania Oct 2017 – February 2021 (3 years 6 months)

As the Municipal Planner I undertook all statutory and strategic planning functions. My team of DA planners and I were responsible for over 350 applications a year. I was responsible for the drafting of Council's new Tasmanian Planning Scheme.

I represented planning matters at Council meetings and liaised directly with the Tasmanian Planning Commission. I dealt with regional planning issues, liaising with developers, government authorities, councils, and community groups. I continued this role from the Gold Coast during the last 6 months of working for Council enabling me to provide ongoing advice on such matters relating to the completion of the new Tasmanian Planning Scheme, significant urban development in the local government area and advice to the Tasmanian Government on regional planning reform. The completion of the Planning Scheme completed my tasks with West Tamar Council.

Wild Edge Retreat Wollombi Jan 2014 – Oct 2017 (3 years 9 months)

I purchased Wild Edge Retreat (www.wildedgeretreat.com.au) a highly sort after couple's destination within Australia's Hunter Valley in 2010 as I identified an opportunity to value add given my previous experience gained through my family's tourism business in North Queensland.

Executive Manager Urban Planning & Design – Sydney Olympic Park Authority Jan 2009 – 2014 (5 years)

This position was unique in NSW as I was a planning authority in my own right with equal powers to the Minister. I reported jointly to the General Manager and the Chief Executive Officer of the Sydney Olympic Park Authority (SOPA) with direct delegated authority from the NSW Minister for Planning to undertake and determine *State significant* developments. Sydney Olympic Park has a net \$1.4B worth of development.

I was responsible for the Building Compliance, Urban Design and Planning Units, including a team of up to 29. I was solely responsible for the control of all legislative matters, key stakeholder liaison (community, local and State Government), a \$3M administrative and an annual capital works program to the value of \$150M, with extensive community consultation to both State and local government.

This was a significant planning role within NSW government, with involvement in larger scale projects beyond Sydney Olympic Park, my involvement included the Metropolitan Strategy, Sub regional Strategy and West Metro. I liaised directly with the Minister for Planning and the Director General of the Department of Planning and Infrastructure, had unfettered access to the NSW Government

Resume Andrew Brown

Architect and met with the most senior representatives of key developers including Mirvac, Lendlease, Charter Hall and major NSW commercial and residential developers.

I engaged specialized consultants in all aspects of planning, architecture, economics, transport, ecology, heritage, community consultation and chaired numerous committees, actively participated on working groups for the review of the NSW planning legislation, State planning policies and new urban design projects throughout Sydney.

Key Milestones achieved:

- Drafting and implementation of the Sydney Olympic Park Master Plan 2030, Regulations and Infrastructure Plan
- Drafting and implementation of the Sydney Olympic Park Design Guidelines
- Drafting and adoption of the Newington Armory Conservation Management Plan
- Assessment of over 15 buildings individually worth >\$30M (Sofitel Hotel, Commonwealth Bank Head Office, Australia Towers 1, 2 and 3, Charter Hall Industrial Park Expansions, Meriton Apartments, redevelopment of the Royal Agricultural Show Society Precinct)
- Advisor to the NSW Government Architect on Sydney Olympic Park
- Various roles across Greater Sydney in relation to infill development, the Western Motorway and Wentworth Point Precinct
- The Light Rail Metro Project, including representing the Authority Sydney wide and station design
- Responsible for Sydney Olympic Park's Private Certification Team of Private Certifiers dealing with >\$900 M worth of development
- Manager of 29 staff consisting of Planners, Architects, Environmental Officers, Community Planners, Private Certifiers and Infrastructure Planners.

Manager Planning - Sydney Olympic Park Authority March 2006 - December 2008 (2 years 9 months)

Responsible for all statutory aspects of planning at Sydney Olympic Park, this position worked closely with the Executive Manager Urban Planning and Design. I coordinated development applications to various parts of the Authority, including planning, building, urban design, environment, parklands, infrastructure and services.

Director - Redbox Design Group Canberra December 2004 – December 2005 (1 year)

This position was solely responsible for the delivery of innovative and practical solutions to large urban infill areas, green field residential development and urban renewal of large parts of Canberra, directly on behalf of the *ACT Planning and Land Authority* and the *Land Development Agency*. Each project was a combination of policy work in relation to complex urban design and planning considerations, including heritage and the provision of extensive infrastructure works. Projects included the East Lake Urban Renewal Project which covered 471 hectares of prime inner-city land around Lake Burley Griffin.

<u>Manager of Planning – GHD Canberra</u> September 2003 – December 2004 (1 year 3 months)

This was a unique position within GHD at the time as I was proficient in three different State's planning laws. With responsibility for a large section of the Canberra office, including the management of leading experts in urban design, the environment, economics, heritage, transport, governance, social planning and infrastructure.

Principal Planner – Qld Dept of Local Government and Planning March 1998 – Sept 2003 (5 years 6 months)

As the Principal Planner based in Townsville, I was responsible for a third of the State. I was responsible for the operation of the North Queensland Region, based in Townsville, and directly involved in the regional planning process, the determination of significant State developments and the review and adoption of 11 local government plans. I managed several planners and was actively involved in both the planning legislation and regional planning projects, including the introduction of significant new changes to Queensland planning.

<u>Planner – Qld Department of Local Government and Planning</u> Dec 1995 – March 1998 (2 years 3 months)

In this role I was the liaison officer to Brisbane City Council, responsible for State significance development. I was involved with urban renewal projects and local area planning, particularly with new infill development that was transit orientated. My role in Cairns was to assess significant projects and review planning schemes.



Contact

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Address Livingstonia St Andrews Terraces Sanctuary Cove QLD

Education

1966 Senior Certificate Trinity Grammar

Professional Development Dale Carnegie

Expertise

Entrepreneurial Leadership
Corporate Negotiation
Commercial Business Operation
Franchise Development
Business Structuring and
Development
Corporate Governance
People Management

Relevant Extra Curricular

Body Corporate Administration and Management

Language

English

Brian Earp

Retiree - Body Corporate Chairperson

2023 - Current	Principal Body Corporate Sanctuary Cove (Ordinary Member)
2022 - Current	Principal Body Corporate Sanctuary Cove Rezoning Committee (Ordinary Member)
2021 - 2023	Principal Body Corporate Sanctuary Cove – Members Nominee
2017 - 2023	Livingstonia Body Corporate (Chairperson)
2016 - 2017	Livingstonia Body Corporate (Ordinary Member)
2013 - Current	Semi-Retirement – Sanctuary Cove
2010 - 2013	Raby Bay Body Corporate (Chairman)
1999 - 2017	Manufactured Home Park (50 home Development - Beaudesert) Developer, Builder, Owner, Business Principal
1998 - 2016	Franchise Owner – Australia Post Victoria Point
1993 - 1998	Queensland Milk Industry- Deregulated Distribution Rights Principal QLD – Coles, Woolworths, Franklins (9.8 Million Litres Milk)
1985 - 1990	Hire Car Association QLD (Treasurer – Management Board)
1989 - 1990	Lead the successful QLD Milk Industry Deregulation between the QLD Amalgamated Milk Vendors, Coles, Woolworths, Franklins, QLD Government and NAB.
1989 - 1998	QLD Amalgamated Milk Vendors (Chairman)
1985 - 1989	QLD Amalgamated Milk Vendors (Board Member)
1983 - 1990	Business Start Up and Sold Chauffeured Limousines Developed the Franchise Network
1983 - 1990	Business Start Up and Sold Wedding Specialist Services Developed the Franchise Network
1980 - 1983	Multiple Distribution Zone Owner and Operator QLD Milk Industry
1976 - 1979	Owner – Grand Hotel Mount Morgan
1973 - 1979	Greyhound Coaches - Senior Management Team
1972 - 1979	Greyhound Coaches Union Delegate – Queensland Transport Workers Union
1970 - 1979	Greyhound Coaches – Multiple Roles
1967 - 1970	Manager – Commercial Tiling Corporation \$1M Revenue

CONTACT

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EDUCATION & PROFESSIONAL DEVELOPMENT

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EXECUTIVE EMPLOYMENT

MCDONALD'S INT'L

Head of Asia Business Unit 2015 – 2019

Senior Vice President Relationship Partner to Master Franchisees 2013 – 2015

MCDONALD'S ASIA PACIFIC MIDDLE EAST AFRICA

COO 2010 – 2013 Senior Vice President /APMEA Chief Supply Chain Officer 2007 – 2013

MCDONALD'S ANZ

Senior Vice President / Head of Supply Chain 1997- 2007

FMCG UNILEVER RETAIL

Streets Ice Cream Flora Foods Various technical, sales, manufacturing roles

SIMONE HOYLE

With over 30 years of corporate, board, and committee experience, I have held pivotal roles such as Chair, Co-Chair, Non-Executive Director, and senior executive roles across diverse sectors including consumer goods, manufacturing, retailing, multi-unit franchising, supply chain, sustainability, information technology, and real estate. My track record includes driving sustained, profitable growth, leading successful business turnarounds, implementing robust risk management strategies, overseeing digital transformations, and executing large-scale organisational restructuring.

At the board level, my credentials include being a graduate of AICD with proven results in developing long-term accelerated growth plans, technology transformational strategies, fostering collaboration, and engaging stakeholders effectively. I have overseen robust risk and governance structures in both mature and high-risk markets, and I am passionate about championing diversity and inclusion in C suite roles, evidenced by my 10 years on the Harvard University Kennedy School Global Women's Leadership Board.

In executive roles for global brands such as McDonald's Corporation and Unilever divisions including Streets Ice Cream and Flora Foods, I have led functions, markets, and regions, notably serving as the Head of the Asia region for McDonald's Corporation with leadership responsibility for revenue exceeding \$USD 5 billion per year. My prior role as COO across 38 markets in Asia Pacific, Middle East, and Africa with revenue exceeding \$USD9 billion annually, which included 10,000 restaurants along with 200,000 restaurant staff and over 2000 suppliers further demonstrates my ability to drive impactful outcomes at scale.

My key strengths and leadership value I contribute to boards is in strategic thinking, long-term growth planning, business acumen, governance, risk management, complex multi-site operations, and leading CEO performance assessments in high-performance environments.

Non-Executive Director, Bakers Delight - ANZ, USA, CAN, Business Advisory &

NON-EXECUTIVE BOARD & COMMITTEE EXPERIENCE

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2020 - Present	Consulting – Bain & Company, GLG, TB
2023 - Present	PBC Exec, PBC MN Roystonia, Roystonia Chair
2021 - 2023	Treasurer & Secretary, Roystonia RBC
2015 – 2019	Non-Executive Director, GA Development Corp Philippines Board Director,
2015 - 2019	Property Resources Singapore
2015 - 2019	Board Director, GA Malaysia
2014 - 2019	Board Director, Gollygold SDN BHD Malaysia
2014 - 2019	Board Director, Makan Pty Ltd Malaysia
2014 - 2017	President & Director, PT Bingtang Rama Mandiri Indonesia President &
2014 - 2019	Director, PT Bina Nusa Rama Indonesia
2008 - 2018	Board Member, Harvard University Kennedy School of
	Government Global Woman's Leadership Board (HKS WLB)

EXECUTIVE BOARD EXPERIENCE

2020 - Present

2015 -2019	Head of Asia Business Unit – McDonald's Corporation
2014 - 2019	McDonald's International Markets Executive Leadership Team
2016 - 2018	Chairperson, McDonald's Restaurants (Taiwan) Co. LTD
2015 - 2018	Advisor, Global Women's Leadership Board Executive Sponsor
2015 - 2016	McDonald's Global Restructuring Leadership Committee
2010 - 2016	Chair, Asia, Pacific, ME & Africa Woman's Leadership Board
2010 - 2015	Director, McDonald's APMEA Executive Leadership Team (ELT)
2013 - 2015	Member, McDonald's Global Strategic Ops Leadership Board
2006 - 2010	Member, McDonald's Global Supply Chain Board (SLB)
2006 - 2008	Advisor, McDonald's Australia LTD Board
2000 - 2006	Director, McDonald's Aust/NZ Executive Leadership Team
1994 - 2012	Member, McDonald's APMEA Supply & QA Leadership Board

DIANNE TAYLOR (ALPINIA)

BIO

I am a Kiwi and I have lived permanently in Sanctuary Cover since April 2022 and now call Australia home. I have owned property in the Cove since 2013 and have been coming every year since then. I love living here and feel blessed to have found this special part of the world.

I have for most of my life been in business with the past 30 years in travel. In the early 90's I worked closely with Air NZ putting together bespoke itineraries as well as working with them and organisers in 2001 helping bring together the first Pinot Conference in Wellington, New Zealand. In the early 1990's my specialty was Incentive Travel, and we worked exclusively with Air NZ for a large number of sporting groups, schools and corporate companies.

I have been lucky enough to have travelled extensively and feel how lucky I am to be able to come 'home' to Sanctuary Cove.

I am currently the Members Nominee for Alpinia where I have had a property since 2017. I am also on the body corporate for Bauhinia which is the body corporate where I live.

I am a people person and love meeting new people and interacting with them and it would be a special privilege to be one of your nominations for the Executive Committee.

Kind regards

Dianne

BRIFF RESUME'

Mark Winfield November 2024

Personal Details

Mark Winfield FAICD 1008 Edgecliff Drive Sanctuary Cove Qld 4212 Ph 0412 057 422

Email: mark@markwinfield.com

Age: 67

Married: Lyn Winfield

Children: 3, Grandchildren: 8

General

Mark Winfield is the Founder and CEO of the Australian Innovation Centre, a significant support service to young Australian inventors, Australian Universities, and international technology companies. Mark has over 40 years' experience in company management, manufacturing systems, property development, corporate advisory, commercialisation of innovation and technology and has held significant directorships and senior management positions with some of Australia's leading property and technology companies, both listed and unlisted.

Mark Winfield developed a number of technology patents that have been commercialized and exported worldwide as a more viable quality rapid build delivery solutions for mining, government, social and remote community housing. Mark is a recognized industry leader in sustainable, energy efficient, and hybrid modular building systems and concepts.

Mark is a Fellow of the Australian Institute of Company Directors, is a member and chair of several company boards, and advises a number of VC funds and management services groups.

Mark has been a keynote speaker both in Australia and overseas on advanced building systems, indigenous employment, aid programs and innovation & technology.

Career Milestone include:

- A round table member of the Prime Minister's Round Table Forum into Indigenous employment and Training 2013.
- Honored by the CM of Karnataka State India in Bangalore in 2012 for services to India and specifically the Indian Police Force – advanced housing program;
- Guest speaker at the World Engineering Conference for concrete structures held in Bangalore, India 2012;

- Special guest of the Australian Parliament and award recipient at the annual parliamentary breakfast at Parliament House Canberra 2013.;
- Honored by the government of Russia for creating the innovative food aid program "one-for-one" launched in Moscow and the USA – 1994;
- Participant and award recipient in the Australian Bicentennial Celebration 1988 tourism innovation;
- Board Member Habitat for Humanity 2010, and innovator of advanced humanitarian aid and disaster response systems;

Current Positions & Responsibilities

- CEO Australian Innovation Centre Pty Ltd (Innovation Commercialization)
- CEO and Managing Director BNNT Technology Limited (Nanomaterial Science -Deakin University)
- Managing Director Comarco Pty Ltd (Management Services)
- Managing Director Buyco Pty Ltd and (Building Services)
- CEO Advanced Engineering Systems Pty Ltd (Advanced technology and automation systems)
- CEO Intellectual Property Services Pty Ltd (owner of IPBank advanced blockchain IP storage systems)

Skills & Abilities

- Company management, corporate governance and administration;
- Commercialization management of technology and innovation.
- Financial control, accounting systems & legal agreements.
- Real estate acquisition and management;
- Corporate compliance, systems and protocol;
- Due diligence consulting;
- Project identification, feasibilities, and property development;
- Patent protection and IP management;
- Customer support systems;
- Motivating sales and management teams;
- Public speaking & training;
- Negotiating commercial outcomes;

BALLOT PAPER FOR THE ELECTION OF ORDINARY MEMBERS OF THE PBC EXECUTIVE COMMITTEE

As there were five (5) nominations received for the four (4) vacant ordinary member positions on the PBC EC, a Secret Ballot is to be held to fill those positions.

Please indicate your vote by placing a mark in the boxes opposite the names of the candidates you wish to vote for.
BROWN, Mr Andrew Member's Nominee for Banksia Lakes Body Corporate
EARP, Mr Brian Member's Nominee for Livingstonia Body Corporate
HOYLE, Mrs Simone Member's Nominee for the Roystonia Body Corporate
TAYLOR, Ms Dianne Member's Nominee for the Alpinia Body Corporate
WINFIELD, Mr Mark Member's Nominee for the Tristania Body Corporate
NB: Please ensure that this Ballot form is returned in the envelope marked "Ballot Papers Only" and

NB: Please ensure that this Ballot form is returned in the envelope marked "Ballot Papers Only" and further that the envelope is sealed and correctly completed and signed by all relevant parties.

Ballot Envelope Instructions

Refer to your ballot paper for voting instructions 2.

3.

4.

Place your completed ballot paper in this envelope and SEAL

Complete the Particulars Section below but DO NOT DETACH

Return this envelope with Particulars Section intact to the Secretary in the Reply Paid Envelope provided.

NOTE: The Particulars Section MUST be signed by ALL persons entitled to vote for that lot OR appoint a proxy to do so. Company proprietors must appoint a company nominee to sign the Particulars Section below.

Proxy and Company Nominee Forms have been included within the Meeting Notice.

IF THE PARTICULARS SECTION IS NOT COMPLETED CORRECTLY THEN YOUR VOTE WILL BE INVALID

ORDINARY MEMBER

PARTICID ADD SECTION

		TARTICULARS SEC	TROIN	
CORPORA	ATE: PBC	ELECTION OF:	PBC Executive	e Committee
of Proprieto	r/s: RBC Name		Lot No: GTP	XXX
of Person/s d to Vote:	Members Nominees N	ame	Status of Voter:	Members Nominee prietor, 1st Mortgagee, Proxy, Nominee, Trustee)
ire/s	Signature of Members Nominee		Date: Date o	,

Proxy form for Body Corporate meetings

	/ /
Building Units and G	roup Titles Act 1980
Section 1 – Body co	orporate secretary details
Name:	The Secretary
Address of scheme:	C/- Sanctuary Cove Principal, PO Box 15 SANCTUARY COVE, QLD, 4212
Section 2 – Author	isation
body corporate to fu separate sheets. I/we	ons set out a number of restrictions on the use of proxies, including an ability for the or t
Name of own	ner 1:
Signature:	Dated:/
Name of own	ner 2:
_	pprietor/s of the following Lot/s
Lot number/s:	Plan number:
Name of Body Corpo	orate:
SANCTUARY COVE P hereby appoint,	RINCIPAL
Proxy (full name):	
[] The body [] All body [] All body	rote on my/our behalf (including adjournments) at (please tick one) corporate meeting to be held on / / corporate meetings held before / / (expiry date) corporate meetings held during the rest of the body corporate's year unless I/we serve you with a prior written withdrawal of the appointment
unless I/we serve yo	u with a prior written withdrawal of the appointment of Proxy.
Signature of proxy h	older: Dated: /
Residential address:	
Suburb:	State: Postcode:
Postal address:	

Suburb: Postcode:

Form 7



Company Nominee/Alternate Nominee

Sanctuary Cove Resort Act 1985, Building Units and Group Titles Act 1980
If you need help completing this form, please contact the Body Corporate Office on **07 5500 3333**.

Section 1 — Lot Details					
Details of Lot.	Body Corporate				
	Lot Number GTP/BUP Number Plan Number (if known)				
	Address SANCTUARY COVE QLD 4212				
Section 2 — Registered Owner and Address Details					
Details of Corporate Lot Owner.	Corporation Name				
	ABN First/Alternate Nominee (cross out whichever not applicable)				
	Address				
	Suburb State				
Section 3 — Company/Alternate Nominee					
Details of Corporate Nominee.	Name				
(This is the person the	Position (if applicable)				
corporation authorises to act on its behalf)	Address				
For each alternate	Suburb State				
Company Nominee – please complete a	Email@				
separate form	Phone Mobile				
Section 4 — Authority					
Signed by the Lot Owner. (This is the person/s	 I/we acknowledge that: I/We are the persons who have authority to complete this Company Nominee Form for the Lot and authorise the nominee to exercise or perform on its behalf any power, authority, duty, or function as advised on behalf of the company as owner of the lot, and to act as the Company Nominee. 				
authorised by the corporation to act on its	Dated (dd/mm/yyyy)				
behalf)	The Common Seal of				
	Was hereunto Affixed by authority of its Board of Directors In the Presence of:				
	Signature				
	Director (name)				
	Secretary/Authorised Person (name)				
Section 5 — Contact					

Please post to: Sanctuary Cove Body Corporate Services, PO Box 15, SANCTUARY COVE QLD 4212 or scan and email to enquiries@scove.com.au