



# Security Update



Dear Residents,

## **April Incident Summary:**

During the month of April, Security responded to eighteen incidents. The most notable involved a resident's guest damaging the newly installed exit gate at The Address by driving their vehicle into the closed gate which resulted in damage to the gearbox and gate arm. Costs to repair the damage are being sought from the driver. The incident occurred during the auto-lockdown period between 12:00am and 5:00am. Residents are reminded to inform their guests to press the intercom for Security to open the gate when they leave during this period.

In Schotia Park, a resident's leashed dog was attacked by several unleashed dogs. The owner had to forcibly fend off the other dogs to rescue their own, and they were surprised by the lack of response from the other owners. Residents are reminded that the park is a leashed area and owners should have control of their dogs at all times. The Council is aware of the incident and is investigating further. There are significant fines for unleashed animals or attacks on animals/people, and we ask for cooperation from residents to make the area safe for all park users.

Security regularly follow up on cars that tailgate through a residential gate and, where possible, will educate drivers who haven't verified their details prior to entry. We also follow up on pedestrians who walk through an open exit gate without announcing who they are. When located, we often find they are residents. Time spent searching by Security can be avoided if residents use the pedestrian gate, which is a safer option than walking on the road or into the path of exiting vehicles.



Last month, Security provided first aid assistance for eleven medical incidents, all involving residents, and eight patients required further hospital treatment.

**May Incident Summary:**

This month, Security has so far attended to twenty-one incidents. This included a resident's vehicle that had a near miss at a roundabout when they swerved to avoid a second vehicle that failed to give way. Although the second vehicle failed to stop, the driver was later identified through CCTV.

On Mother's Day, a Mulpha employee was verbally abused by a woman whose car had a parking sticker placed on it when she left her car unattended in a restricted parking area in The Village.

A buggy was reportedly taken from the Boat Ramp and was located by the owner at a nearby property in the residential area. The Police were called, and the resident in possession of the buggy who initially refused to hand it over, later returned it to the Boat Ramp where it is waiting to be collected by the owner.

A second buggy was taken from a temporary car park outside the IGA during the Boat Show. It was recovered undamaged the next day near the Helipad at Cypress Point.

Security attended to six incidents at the InterContinental Hotel with three of them occurring during the Boat Show. All of them involved intoxication and/or disorderly behaviour by their guests.

An intoxicated man who climbed over a pedestrian gate was quickly located and escorted out of the residential area.

A man who knocked on a resident's door two nights in a row was later confirmed as being known to a resident and is believed to have gotten the wrong address in an attempt to visit them.

This month, Security has provided first aid assistance for twelve medical incidents, nine involving residents, and eleven patients required further hospital treatment. Four medicals involved patients with a suspected heart attack, others involved a young boy with a suspected fracture to his arm after falling from his bike, and a man who cut his head after falling between a boat and the pier at the Boat Show.

Regards

Mike Telea

Sanctuary Cove Security