



# FACILITIES SERVICES UPDATE

Dear Residents,

We hope you all had a wonderful festive season in spite of the wild weather.

While the clean-up efforts involving the removal of trees and debris will continue, it's important to note that the gradual restoration of regular mowing and horticultural services has commenced. We appreciate your understanding and patience during this period, as there may be some delays. Please bear in mind that the teams are working diligently to ensure the prompt resumption of standard services.

If you have any concerns regarding areas where trees or debris may have fallen or accumulated, please log these issues by emailing [facilities@scove.com.au](mailto:facilities@scove.com.au). Our team is actively reviewing all requests, and priorities are being assigned to promptly address any risks or hazards. Your cooperation is crucial as we work to address and resolve these matters as quickly as possible.

Furthermore, several areas are currently facing multiple water main leaks, possibly attributed to factors such as ground movement and significant weather changes. We understand that the interruption of main services is inconvenient, and we appreciate your patience and understanding as contractors work on repairs. Please be assured that every effort is made to minimise the impact on properties and outage durations.

## JANUARY 2024 PROJECTS

We wish to advise every one of the upcoming projects within the community, programmed to commence in the coming weeks.

During the course of these projects, there may be temporary changes to traffic flow and access points etc. These measures are essential for ensuring the safety of residents and facilitating the efficient completion of the projects. We kindly request that all residents and visitors observe and comply with all signage in place and exercise caution when utilising areas in which works are taking place.

Furthermore, if you notice anything untoward or suspicious within these areas, please promptly contact Security Services on (07) 5500 3355.

We understand that these changes may inconvenience you, and we appreciate your patience and cooperation during this period. Regular updates will be provided to keep you informed about the progress and any adjustments to expected schedules.

If you have any concerns or questions, please do not hesitate to contact the Facilities Services Team on (07) 5500 3333 - Option 4 or via email at [facilities@scove.com.au](mailto:facilities@scove.com.au).

Thank you for your understanding and support as we work together to enhance the community.

## THE ADDRESS GATES, FENCE AND LANDSCAPING UPGRADE

### Project Overview

Commencing on 15 January 2024, an upgrade to the existing security gates and fencing at The Address will be undertaken. This project is designed to improve the security infrastructure, while also contributing to the overall visual appeal of the shared entry/exit spaces.

Following the completion of the gate and fencing upgrade, we will focus on enhancing the landscaping around the entrances. This will contribute to creating an inviting and aesthetically pleasing atmosphere. *Please note: All existing Ficus trees will be preserved in their current locations, serving as a living testament to the Resort's natural beauty.*

### Timeline

The upgrade is expected to be completed by mid-March to early April.

### Potential Impact on Access

Please be advised that during certain phases of the upgrade, the existing gates/fencing will need to be removed. We apologise for any inconvenience this may cause and assure you that additional security measures, including temporary fencing and CCTV cameras and security personnel, will be in place to maintain a secure environment.

Please see below landscaping and fence design:





## MARINE DRIVE NORTH – BUFFER GARDEN UPGRADE

### **Project Overview**

Commencing on 15 January 2024, this project is part of our ongoing Landscaping Management Plan project works to enhance the aesthetics, sustainability, and overall appeal of the Resort's landscaped areas. This upgrade focuses on the following key elements:

#### Plant Selection

Introducing native and drought-resistant plant species to the garden. This not only enhances the visual appeal but also contributes to the sustainability of the local environment.

#### Arborist Works

Qualified arborists will address any existing health and safety concerns related to the trees in the garden and undertake pruning to ensure the well-being of the trees while maintaining their natural beauty.

#### Design Aesthetics

The upgrade will incorporate a cohesive design that seamlessly blends with the surrounding environment to create a visually pleasing space that aligns with the expectations of the community.

### **Timeline**

It is anticipated that works will take approximately eight (8) weeks.

### **Potential Impact**

We anticipate there to be minimal impact on residents as we implement these improvements. Recognising that these enhancements may bring about temporary inconveniences, we sincerely appreciate your patience and understanding throughout the upgrade period.

## ENTRY BOULEVARD BRIDGE UPGRADE

### **Project Overview**

Commencing on 29 January 2024, this project aims to improve the aesthetics, functionality, and safety of the bridge, focusing on render repairs, painting, and lighting upgrades.

### **Timeline**

The upgrade is expected to take approximately three (3) weeks.

### **Potential Impact on Access**

During this time, traffic across the bridge will be restricted to one lane only. Traffic lights will be in place to ensure the safety of users. We kindly request that residents exercise caution when utilising this road.

To minimise any potential delays, we strongly advise residents to access the Resort through Pines Gate whenever feasible. Your cooperation during this improvement project is greatly appreciated.